ARCTURUS
CONSTANT INNOVATION

APPLICARE 9.2.X

# Release Notes

What changed in each Applicare release.

Version 9.2

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Generated from the Applicare master documentation. 210 of 210 articles were migrated from earlier documentation and are pending technical review.
The latest version is always available at https://helpdesk.arcturustech.com/hc/en-us

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RELEASE NOTES

# Applicare Release Notes for Version 9.2.9

Applicare 9.2 · Updated February 4, 2026 · **Pending technical review**

- Adding the IIS site name in the Transaction alert
- We have added the capability to configure **JVM parameters and Memory allocation** via the UI console, eliminating the need for manual file edits.
- Integrated a new **Sentinel fallback** UI to provide a branded HTML experience instead of a default browser error when the Controller is updating.
- We've added a new storage management feature: visualize database table usage and reclaim space by deleting old data directly from the UI.
- Enhanced the Linux agent installation to gracefully handle **SELinux** constraints, validate minimum disk space requirements, and manage user permission limitations by automatically selecting suitable installation paths or falling back to non-systemd mode.
- Introduced visibility for **unattached servers** agents attempting to register beyond the allocated license capacity.

RELEASE NOTES

# Applicare Release Notes for Version 9.2.8.4

Applicare 9.2 · Updated December 24, 2025 · **Pending technical review**

- Added a chart data that shows its Applicare own database growth.
- Introduced a new Management Dashboard that provides a unified view to monitor hardware metrics and HTTP requests for all application servers in a single screen.
- **Redis Monitoring**: Introduced comprehensive monitoring for Redis to track performance and health.
- Enhanced MS SQL database monitoring with new features, including error log tracking and user connection details
- Added the ability to download error reports filtered by IIS sites.
- Updated legacy libraries within the controller to ensure better performance and security.
- Added support for monitoring both Nginx and MS SQL databases using a single agent
- Introduced a new interface to perform controller updates directly from within the applicare.

RELEASE NOTES

# Applicare Release Notes for Version 9.2.8.3

Applicare 9.2 · Updated July 3, 2025 · **Pending technical review**

- Removed unwanted jobs and files from controller.
- Fixed server configuration update.
- NodeJs agent configuration has been overhauled.
- Added the option to download the alert report with the message details in the Alert screen.
- Added the option to download the alerts based on the App or server in the reports screen for the intellitrace report and schedule report feature.
- Added Applicare controller disk details for linux.
- Fixed the JNDI error screen
- Modified the server availability functionality.
- Added the new reports to display the base url for the iis and nginx monitoring.
- Added the base url capture in report for the tomcat server
- Added the Hardware, App analyzer and Api report in custom report screen.
- We have newly implemented the Performance Insights screen to display critical issues related to the following areas: Alerts, Disk Usage, CPU Usage, Memory, TCP Connections, Slow Transactions, and Transaction Counts for HTTP, SQL, Web Services, and KBT data.
- Added the All and multiselect option in the intellitrace report.

RELEASE NOTES

# Applicare Release Notes for Version 9.2.8.2

Applicare 9.2 · Updated March 7, 2025 · **Pending technical review**

- Order by functionality added to the App analyzer screen report download..
- Enable both IIS and database monitoring in one SingleAgent.
- We have implemented a two-minute delay for the startAgent, monitorAgent, StartController, and MonitorController tasks after a machine restart.
- Added a mechanism to exclude specific Oracle SQL statements from transaction monitoring using SQL IDs
- To improve monitoring capabilities, the Management Dashboard feature has been added.
- Introduced a feature to distribute email alerts to varying email groups, determined by alert severity.
- Implemented the Applicare System Info screen to provide controller system performance metrics.
- We have added the ability to identify SQL queries susceptible to injection attacks within all Java applications and the MSSQL database.

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# Applicare Release Notes for Version 9.2.8.1

Applicare 9.2 · Updated January 13, 2025 · **Pending technical review**

- LAMA Data post skip alert.
- Server Availability alert Suppression.
- Added the server counts on the Overview screen and sensors count on the manage sensors screen.
- Display the IIS and MSSQL server instance details on the Server Info screen.
- Display enable/disable snmp device status in network topology screen.
- Multiple MSSQL servers running on the same machine can be monitored.

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# Applicare Release Notes for Version 9.2.7.9

Applicare 9.2 · Updated November 5, 2024 · **Pending technical review**

- **Top Business Transaction Chart**: Added a new chart option on the enterprise screen to visualize top business transactions.
- **Transaction Score Throughput Values**: Introduced an option to display throughput values within the transaction score.
- **IIS Server Information**: Included detailed information for IIS servers on the server information screen.
- **UI Updates**: Implemented changes to the user interface on the download agent and Applicare information screens.
- **Agent Log Download Screen**: Added a dedicated screen on the Applicare information page for downloading agent logs.

**Bug Fixes:**

- **Error Capture**: Enhanced the capture of 500 errors in KBT (Knowledge Base Technology) and Intellisense.

RELEASE NOTES

# Applicare Release Notes for Version 9.2.7.8

Applicare 9.2 · Updated August 22, 2024 · **Pending technical review**

- Included Java with the Mac installation package.
- Discontinued the CAgent download.
- Updated the UI for the Performance Comparison screen.

RELEASE NOTES

# Applicare Release Notes for 9.2.7.7

Applicare 9.2 · Updated August 22, 2024 · **Pending technical review**

- Removed unnecessary .bat files from the Windows SingleAgent download package..
- Updated the UI for Server Analyzer and UEM Transaction Summary.

RELEASE NOTES

# Applicare Release Notes for 9.2.7.6

Applicare 9.2 · Updated August 22, 2024 · **Pending technical review**

- Added an option to enable the .NET agent during SingleAgent deployment.
- Moved .NET data transfer functionality to be handled via SingleAgent.
- Updated the UI for the Kubernetes monitoring screen.

RELEASE NOTES

# Applicare Release Notes for Version 9.2.7.5

Applicare 9.2 · Updated August 23, 2024 · **Pending technical review**

- Configuring Okta Single sign-on with SAML 2.0 authentication.

RELEASE NOTES

# Applicare Release Notes for Version 9.2.7.4

Applicare 9.2 · Updated August 22, 2024 · **Pending technical review**

- Added an option in the LAMA Configuration screen to monitor only specific disks for hardware metrics.
- Enhanced LAMA Application metrics with logic to calculate Historical Throughput (HST_THRGHPT) and Historical Latency (HST_LTNCY) for a 21-day period, posting the data once daily.

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# Applicare Release Notes for Version 9.2.7.3

Applicare 9.2 · Updated August 22, 2024 · **Pending technical review**

- Introduced a feature for executing live SQL queries.
- Added the capability to stop the agent while updating the Windows agent using a PowerShell command.

RELEASE NOTES

# Applicare Release Notes - Version 9.2.7

Applicare 9.2 · Updated September 2, 2024 · **Pending technical review**

- Added a Dark theme feature.
- Bug Fix: Resolved issue with SQL exclude option in transaction alerts.
- Bug Fix: Corrected issues on the Performance comparison screen.
- Bug Fix: Addressed ART data issues in the server analyzer screen.

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# Applicare Release Notes - Version 9.2.6

Applicare 9.2 · Updated September 2, 2024 · **Pending technical review**

- Introduced a Server Information tab in the Server Analyzer.
- Added of Network Topology to the Server Analyzer.
- Enhanced the LAMA data posting function.
- Bug Fix: Resolved an issue with IIS sensor pause functionality.
- Bug Fix: Corrected the custom server availability alert.
- Bug Fix: Addressed the alerts count notification issue.
- Bug fix: Fixed the alerts pause functionality.

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# Applicare Release Notes for 9.2.5

Applicare 9.2 · Updated March 8, 2024 · **Pending technical review**

- Improvement for LAMA UI and data posting function.
- Added the Auto KBT feature enable/disable option in JMS screen.
- Enhancements to JMS Monitoring.
- Enabled custom server availability.
- Uem shows App-server Name instead of the text "Application Server.
- Bug Fix: Fixed an issue with custom time selection.
- Bug Fix: Fixed an issue with intellisense trace.

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# Applicare Release Notes - Version 9.2.4

Applicare 9.2 · Updated September 2, 2024 · **Pending technical review**

- LAMA Support for National Stock Exchange (India)
- Fix for SLA Max and SLA AVG detection in KBT
- SQL fix for Kubernetes metrics monitoring in Derby and Oracle databases.
- Resolved the application dropdown issue on the Kubernetes screen.
- Set 1GB of default memory for SingleAgent

RELEASE NOTES

# Applicare Release Notes for 9.2.2

Applicare 9.2 · Updated March 8, 2024 · **Pending technical review**

### Applicare 9.2.2

- Enduser request timeout capture.
- Auto discovery/configuration of Apache and IBM http servers on Windows and Linux.
- Auto discovery/configuration of IIS.
- Auto assign app name to the newly added agents.
- Updated MySQL & MSSQL dashboard.