USING APPLICARE › AIOPS

ArcIn Database Configuration

Applicare 9.2 · Updated March 27, 2026 · aiops · **Pending technical review**

Prerequisites: Allow the **target database** to accept connections from the IP address 20.57.1.113.

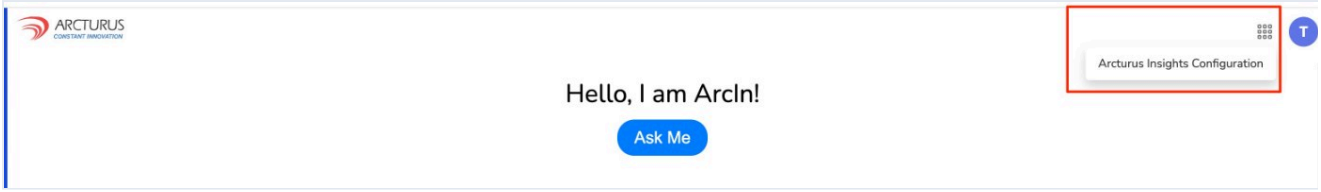
Step 1: If you don't have an Arcturus account, register here

```text
https://support.arcturustech.com/register
```

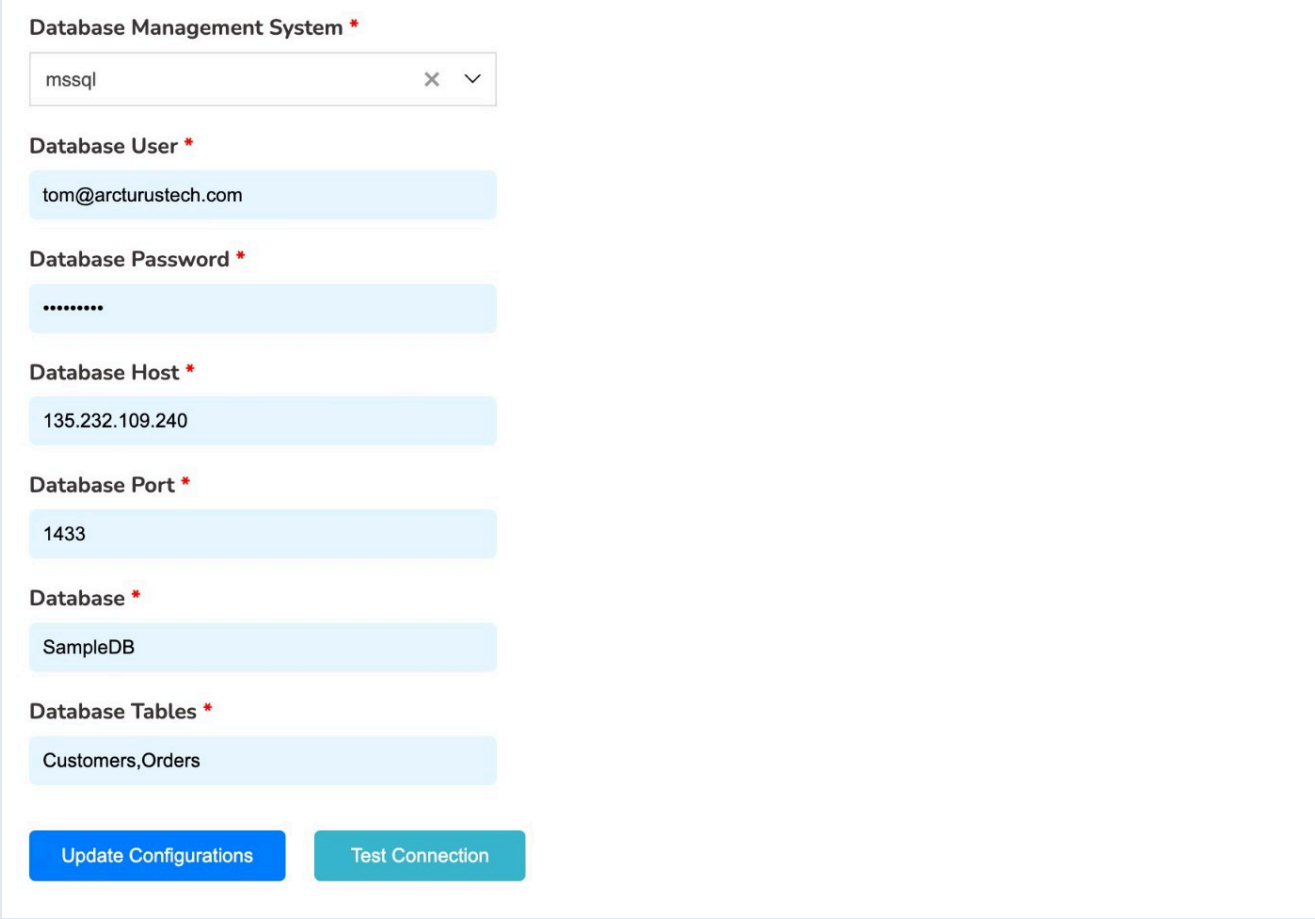
Step 2: Login our ArcIn site using the registered support site credentials.

```text
https://arcin.applicare.io/
```

Step 3: Navigate to Arcturus Insights Configuration page.



Step 4: Select your database type from the **"Database Management System"** dropdown, enter the required database details, and click **"Update configuration"** to save your settings.



Test Connection and ensure test is successful. Once you have successfully tested database connectivity, you can start asking questions. Its that simple.