USING APPLICARE › AIOPS

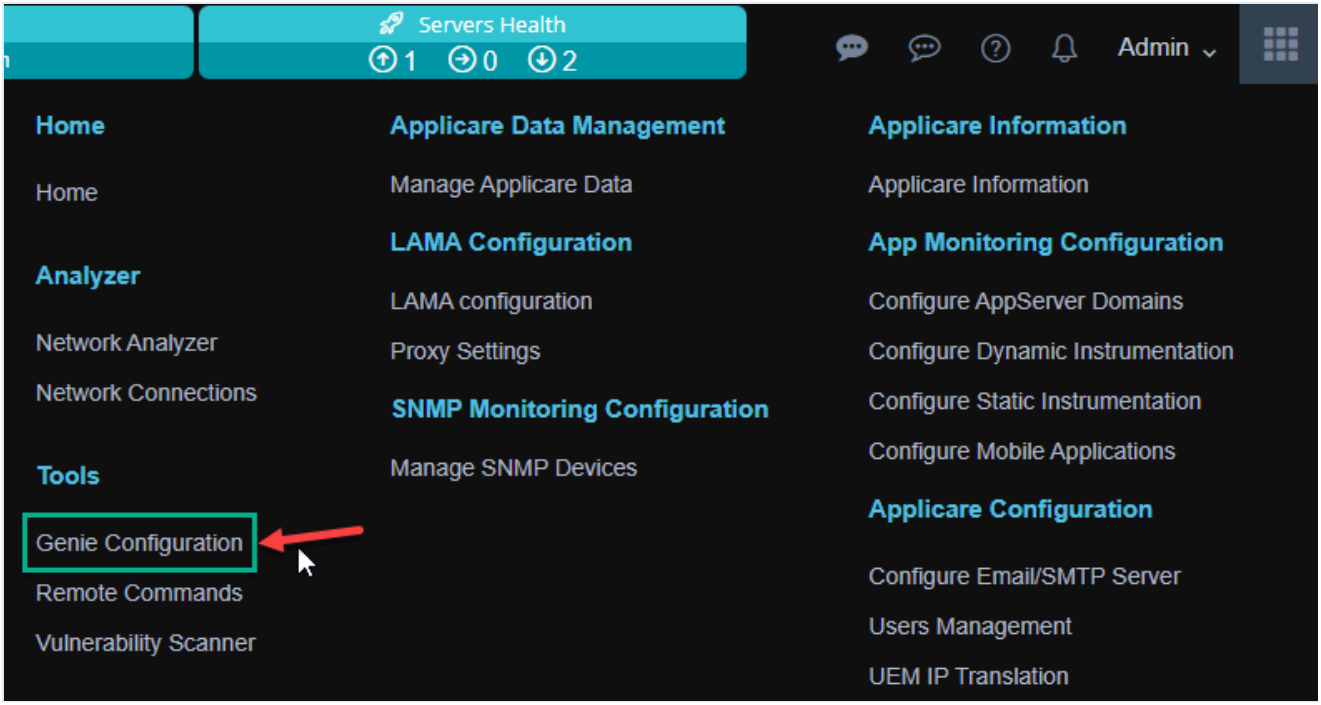
Applicare Genie

Applicare 9.2 · Updated October 23, 2024 · aiops · **Pending technical review**

One of the standout features in our Applicare is the **Genie Decision Support System**, an intelligent AI-powered assistant designed to revolutionize server management and monitoring. With Genie, users can effortlessly inquire about real-time server status, receive detailed alerts, and access critical performance data through a conversational interface. This seamless interaction allows for quick retrieval of essential information, whether tracking server health or investigating system alerts, significantly enhancing efficiency and oversight.

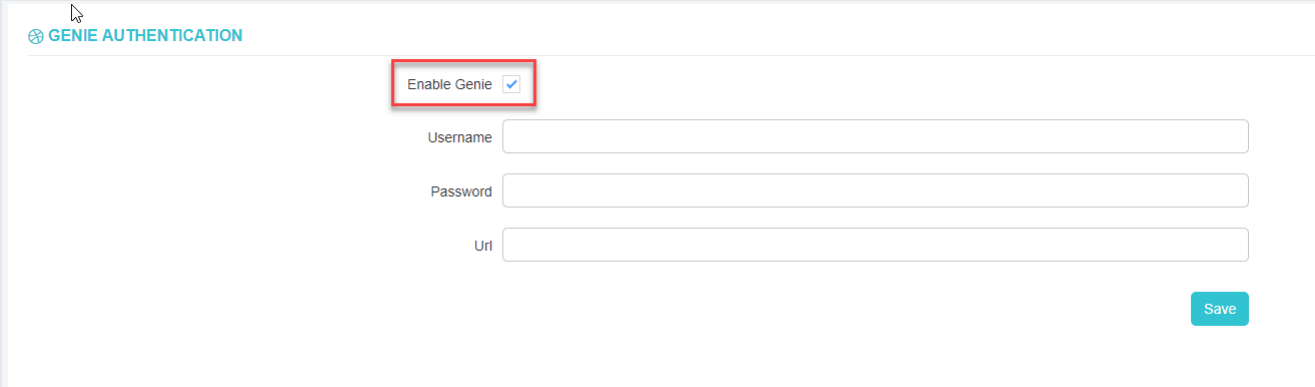
Step 1: Open Genie

1. Navigate to the Right side menu
2. Find the option labeled **Genie Configuration**. Clicking on it will take you to the configuration page where you can set up Genie.



Step 2: Enable Genie

1. Once in the configuration page, you will see a checkbox to **Enable Genie**.
2. Switch it on to activate the chat bot feature.



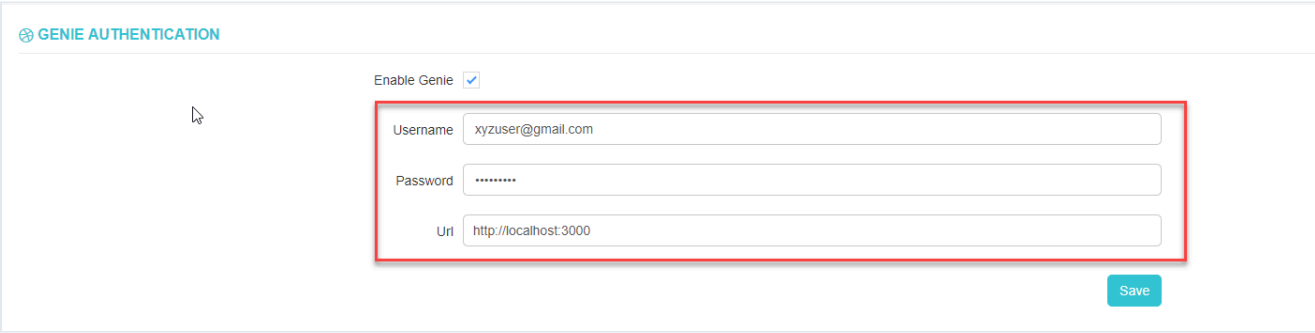
Step 3: Provide the Required Credentials

1. **Enter the URL**: You will need to provide the URL where Genie will connect. Enter the correct Genie server URL (e.g., `http://localhost:3000`) or (e.g., `https://localhost:3000`) in the field labeled **Genie Chat URL**.

   Localhost refers to the **IP address** `127.0.0.1`, which is the loopback address, commonly referred to as "localhost."

   3000 is the **port number** where the server or service is listening for incoming connections.

   2. Username and Password: In the respective fields, enter the **Genie Username** and **Genie Password**. These credentials are necessary for authenticating and establishing a secure connection with the Genie Chat Bot.



Step 4: Save the Details

1. After entering the username, password and URL, click on the **Save** button to proceed.
2. This will save the credentials and URL, ensuring that Genie is properly configured and ready to interact with your system.

Step 5: Start Using Genie

1. Once the setup is complete and saved, Genie will be ready to use. You can now access the chat bot.