CONFIGURATION GUIDES › INSTALL, START & UPDATE

Update the Applicare Controller

Applicare 9.2 · Updated April 2, 2025 · controller · **Pending technical review**

Please follow the steps below to update your Applicare installation

Step 1: To download the update.jar, log in with your Arcturus Support Login ID on the Arcturus Support site.

Step 2: For updating **Arcturus Applicare v9.0 onwards to v9.*** Click on provided link.



Step 3: After downloading the update.jar copy **update.jar** in the **<Applicare Installation Dir>/tmp/updates/** folder. If there is **update.jar.processed** file then delete that file.

Step 4: Stop any active Applicare processes if they are running.

Step 5: If the **Applicare controller is running on windows**, open the command prompt and cd into the directory **<Applicare Installation Dir>/scripts.** Then, execute **runupdate.bat**.

```text
                                                                OR
```

If the **Applicare controller is running on Linux**, go to the directory **<Applicare Installation Dir>/scripts** and execute **runupdate.sh**.

If Applicare controller is running on Linux, Grant full permissions to Applicare directory after completing the update.

Step 6: On windows, navigate to **<Applicare Installation Dir>/controllerscripts.** Open a **command prompt in administrator mode** at this location and execute the **createControllerTask.bat**.

Step 7: Start the Applicare controller.

Follow the steps below to update the license file

Step 1: Download the license file and replace it in **<Applicare Installation Dir>** directory.

Step 2: Restart Applicare if it is running, replacing the license file.

Monitoring with Applicare