CONFIGURATION GUIDES › INSTALL, START & UPDATE

Installing the SingleAgent on Windows

Applicare 9.2 · Updated February 6, 2025 · singleagent · **Pending technical review**

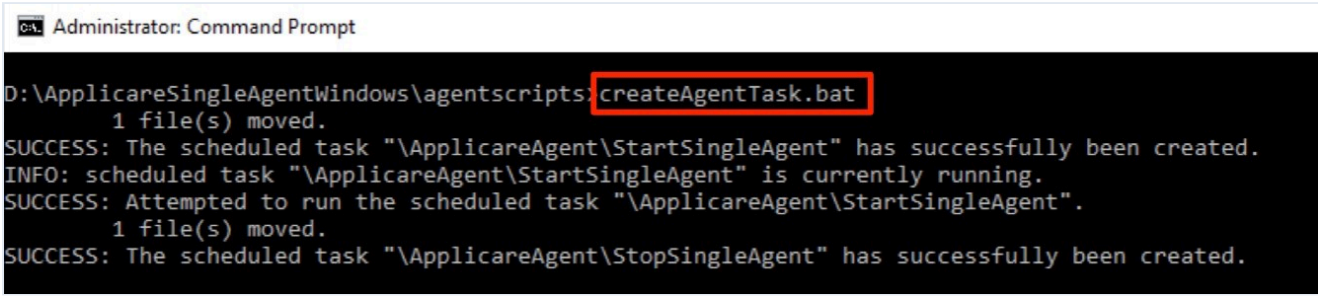
Installation Steps for Windows

1. Login into **Applicare console** and navigate to the **Download Agents** screen.

2. Click the **SingleAgentWindows** button to download the agent. This will download the **ApplicareSingleAgentWindows.zip** file. Copy **ApplicareSingleAgentWindows.zip** file to the machine where the agent will be deployed.

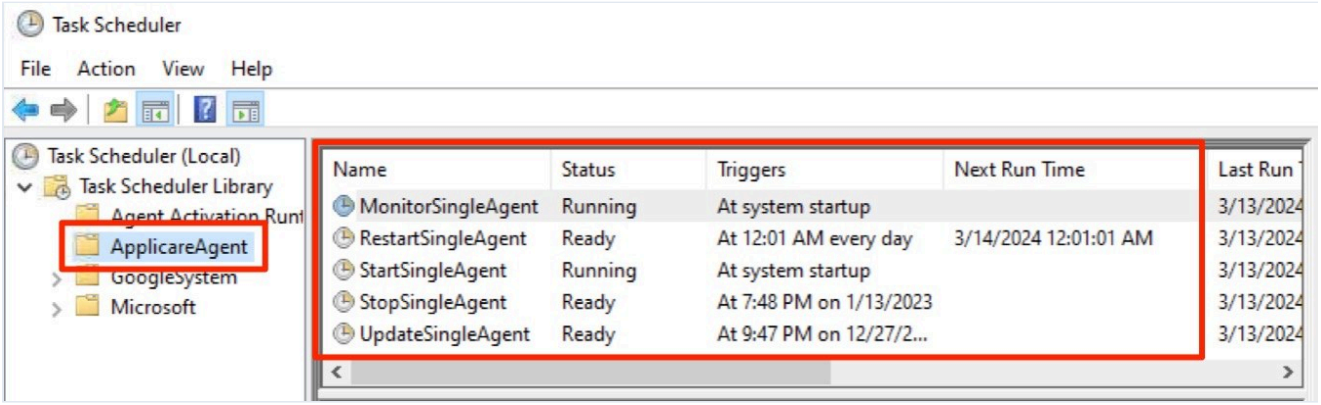
3. Extract the contents of **ApplicareSingleAgentWindows.zip** file into a directory named **ApplicareSingleAgentWindows**.

4. Open a command prompt in administrator mode, navigate to the **ApplicareSingleAgentWindows\agentscripts** directory and run the **createAgentTask.bat** file.



The SingleAgent will be installed as a task and will run by default. To view the task, open **Task Scheduler,** expand **Task Scheduler Library** and select the **ApplicareAgent** folder. You will see two tasks will be listed there.

- **SingleAgent -** Run this task to **start** the SingleAgent. After installation, the agent will run by default.
- **StopSingleAgent -** Run this task to **stop** the SingleAgent.



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