CONFIGURATION GUIDES › INSTALL, START & UPDATE

Deploying the Applicare Service Pack

Applicare 9.2 · Updated September 13, 2024 · controller · **Pending technical review**

Service packs (patches) are minor incremental updates or bug fixes that provide incremental improvements.

Step 1: Create a **backup** of the **applicare.war** file.

Step 2: Stop Applicare server and delete the directory: **<Applicare-Home>/server/webapps/applicare**

Don't delete **<Applicare-Home>/server/webapps/applicare.war**, as this will prevent the service pack from working correctly.

Step 3: create the directory **<Applicare-Home>/sp** if it doesn't already exist. If there are any files in <Arcturus-Home>/sp, delete them.

Step 4: Extract the files from **patch.zip** and copy them to **<Applicare-Home>/sp**

Step 5: Open command prompt in administrator mode and go to the **<Applicare-Home>** path and run the patch using the following command.

java -Darcturus_home=<PATH_TO_APPLICARE_HOME> -jar applicare-patch.jar

Example: java -Darcturus_home=E:\Applicare -jar applicare-patch.jar

The **modification date** of the file **<Applicare-Home>/server/webapps/applicare.war** should be updated.

Step 6: Start the Applicare server.

Monitoring with Applicare