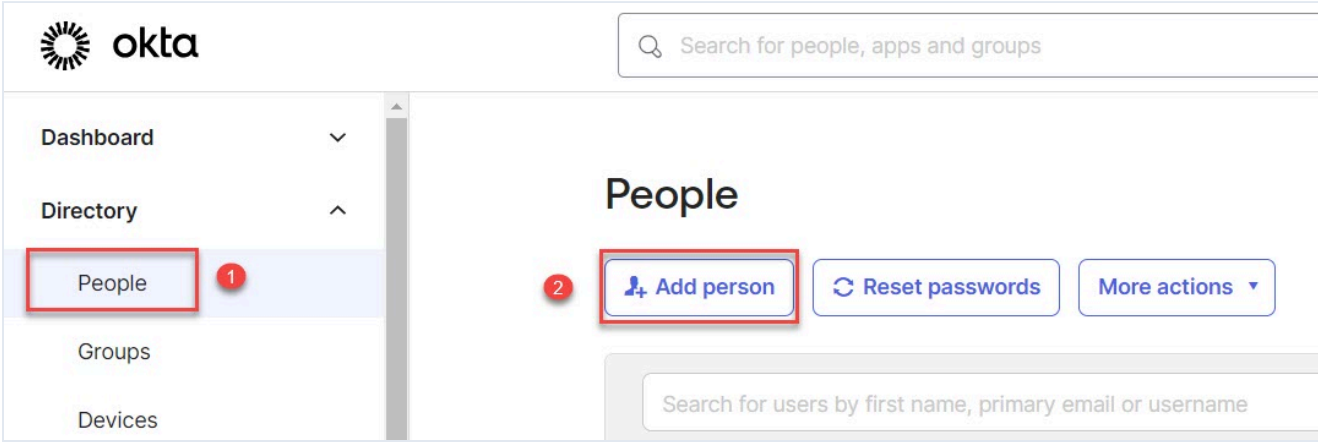
CONFIGURATION GUIDES › ADMINISTRATION & SECURITY

Configuring Applicare with OKTA using SAML

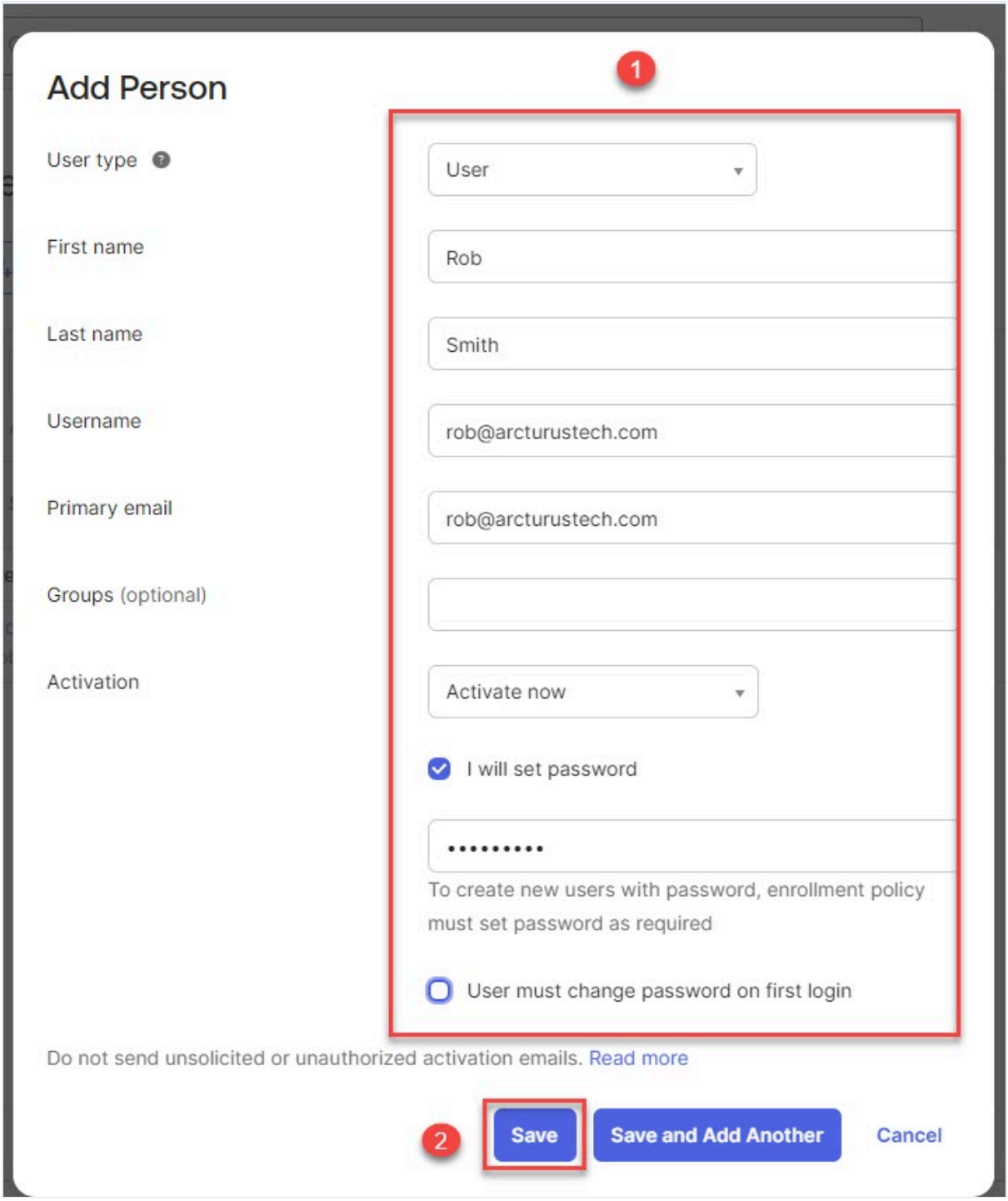
Applicare 10.0 · Updated September 13, 2024 · sso · **Pending technical review**

User Creation

1. Log in to your **OKTA** Admin account and select People from the **Directory** menu.

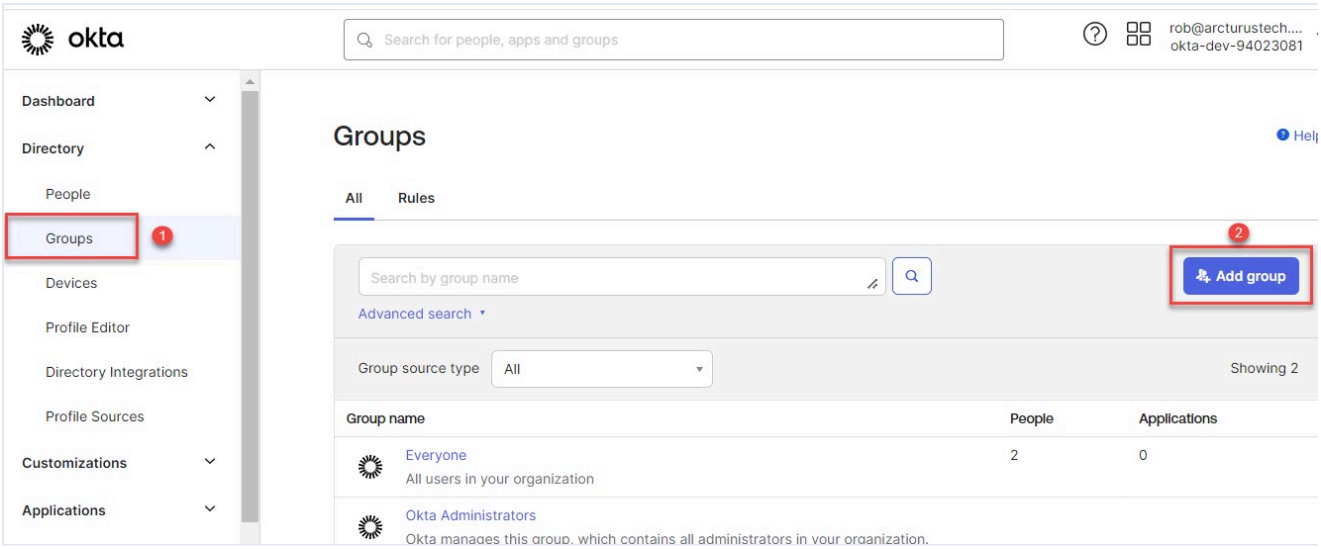


2. Enter the user details and set the password and click the **Save** button.

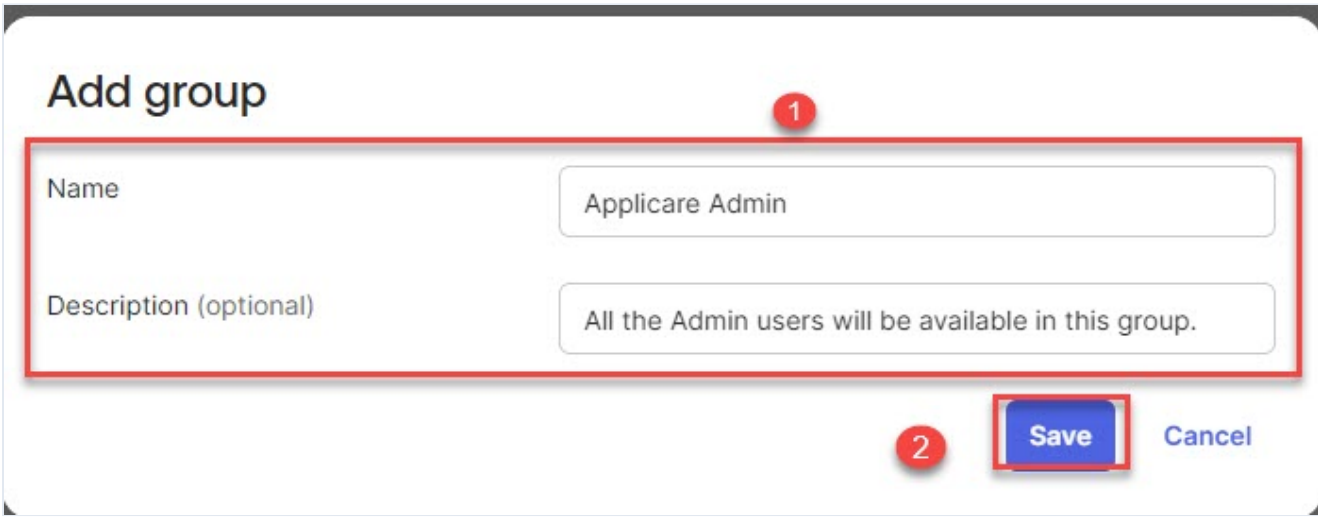


Group Creation

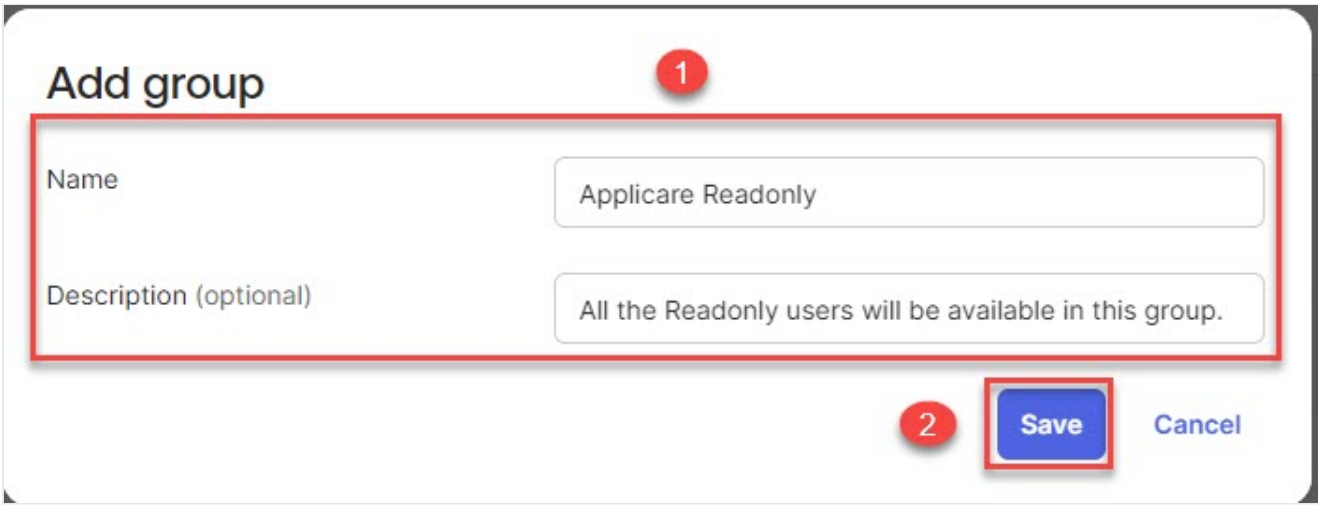
1. Go to **Groups** under the **Directory** menu and click the **Add Group** button.



2. Enter **Applicare Admin** as the name and click the **Save** button. The description is optional.

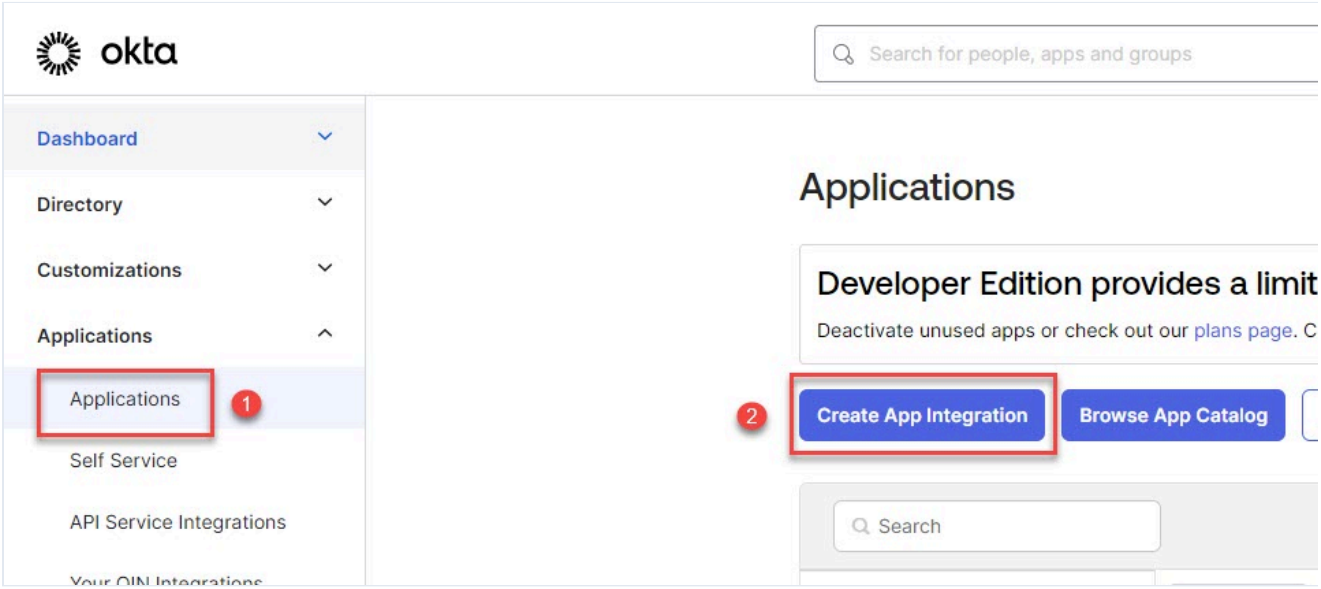


3. Similarly, add another group with the name as **Applicare Readonly** and click the **Save** button. The description is optional.

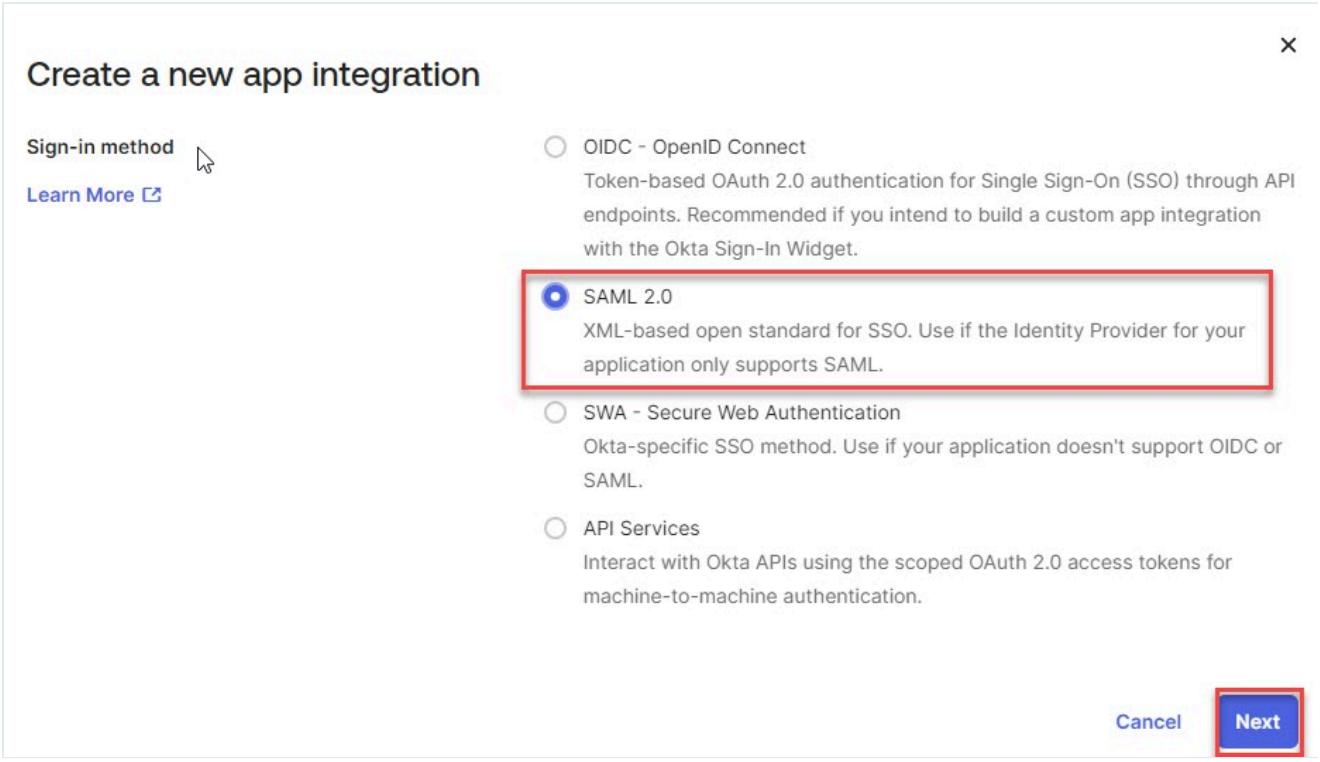


App Integration

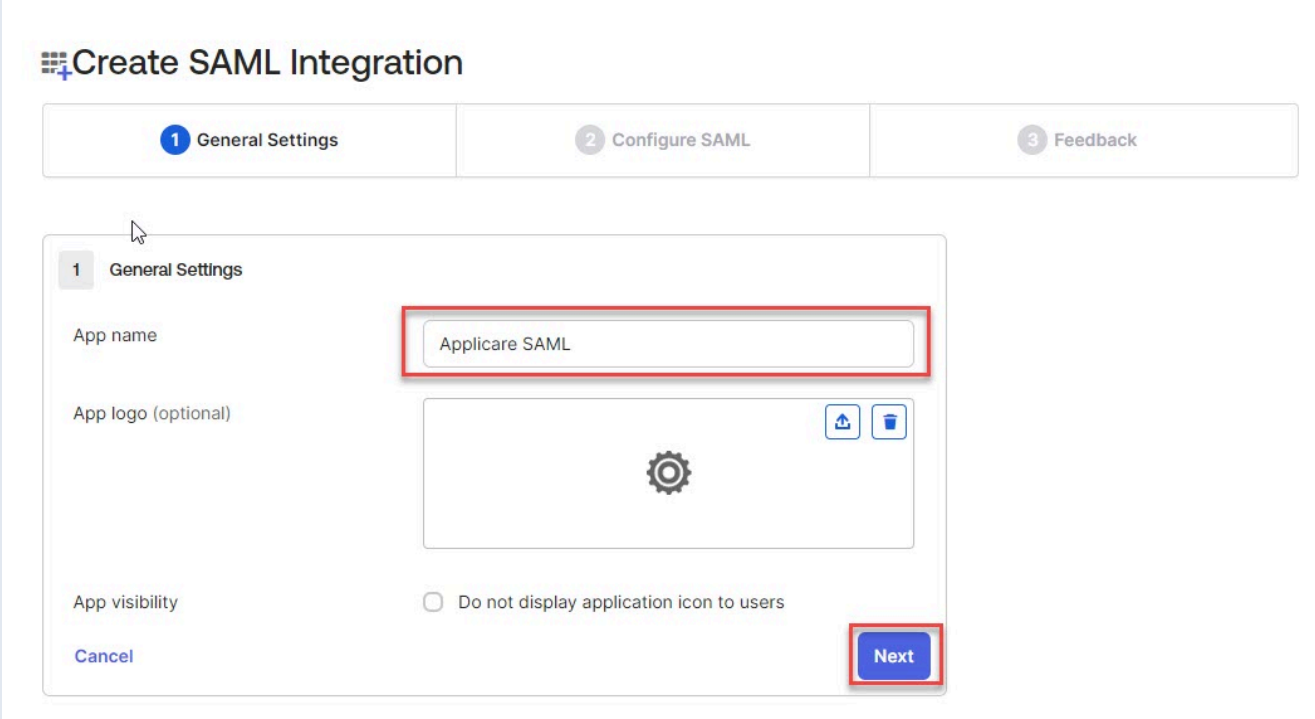
1. Go to **Applications** under the **Applications** menu and click the **Create App Integration** button



2. Select **SAML 2.0** and click the **Next** button.



3. Enter the App name as **Applicare SAML** and click the **Next** button.

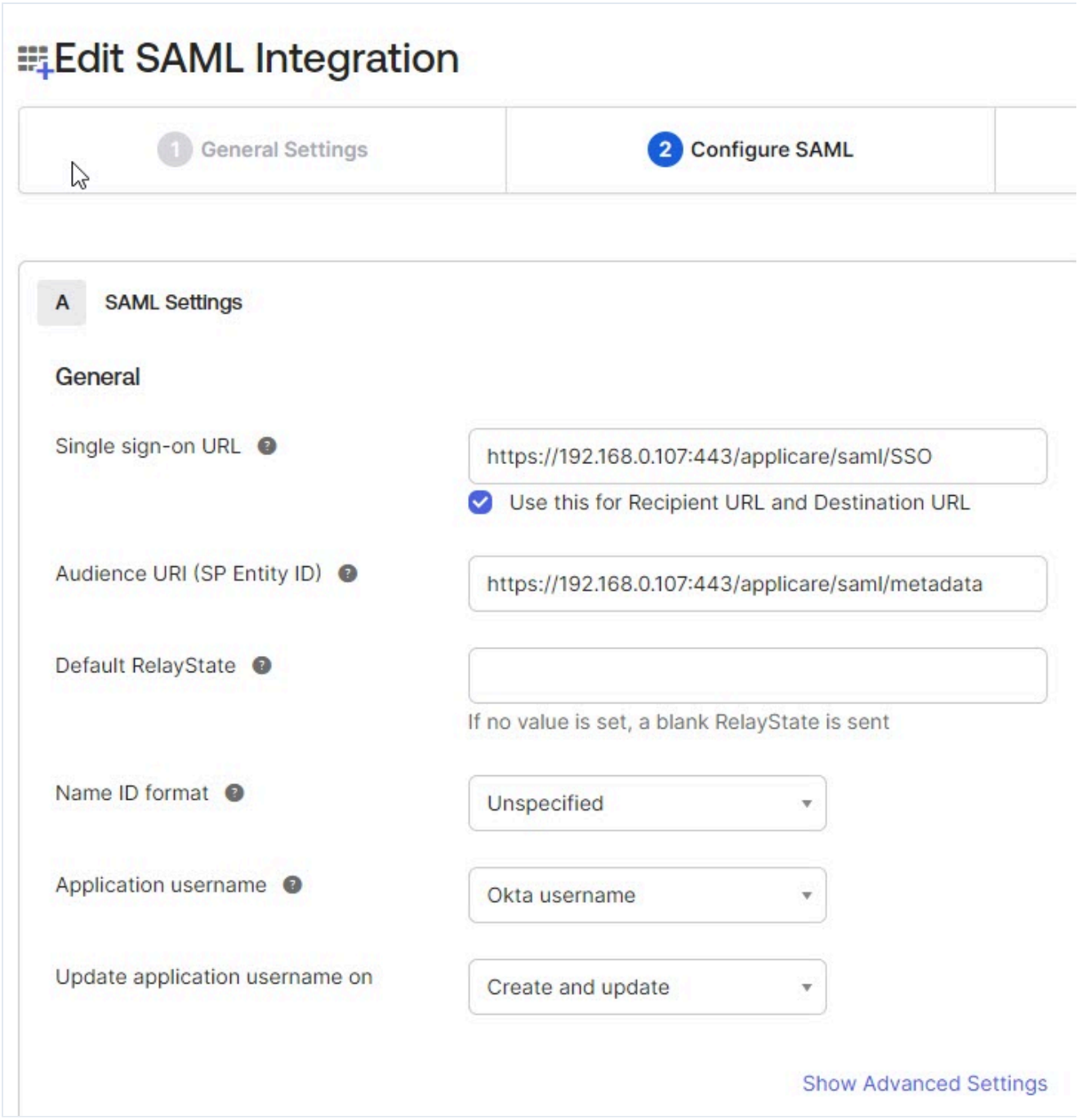


4. Enter the **Single sign-on URL** and **Audience URI** and select other options in the dropdown.

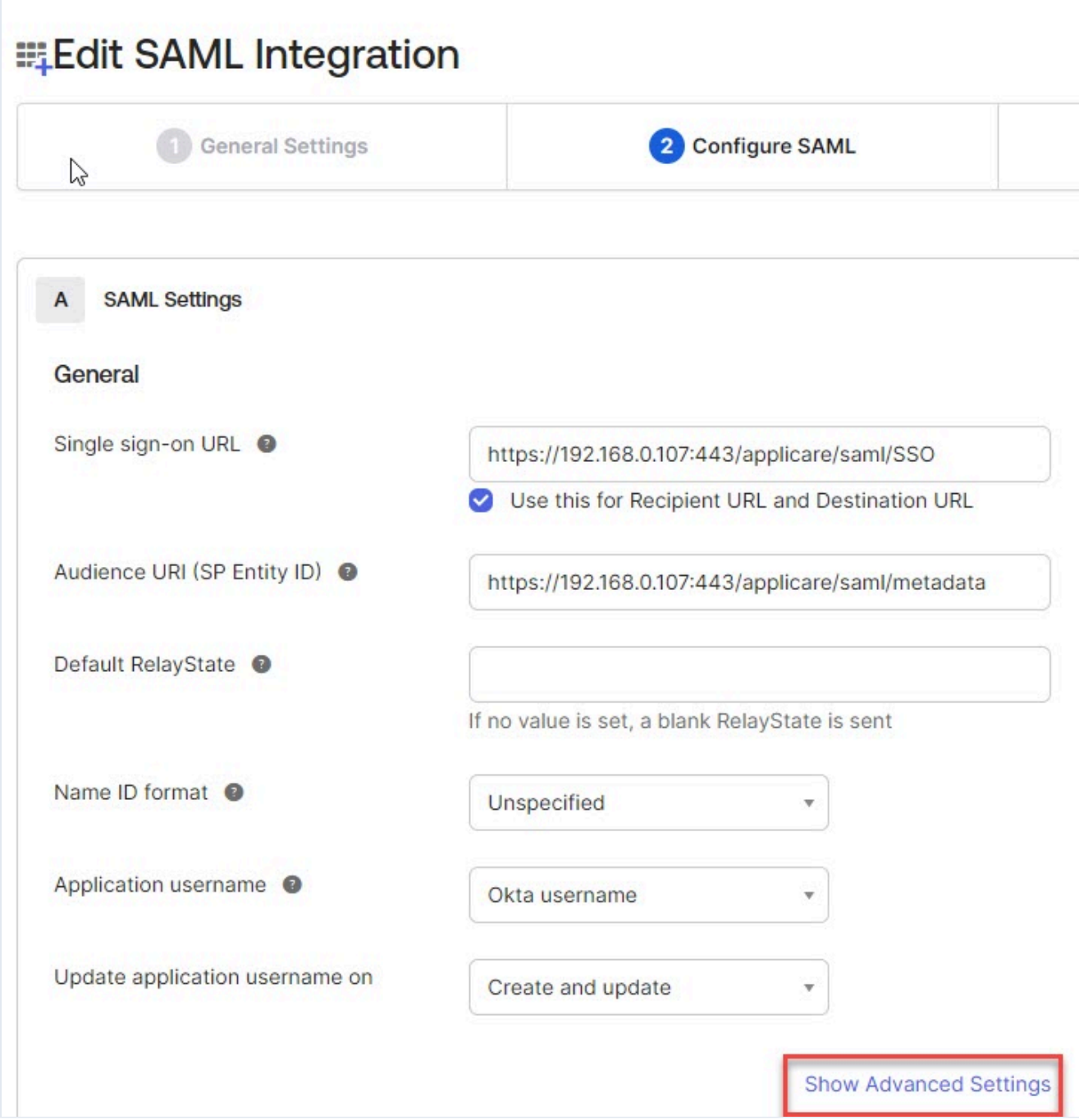
- Single sign-on URL -> **Applicare_Base_URL**/saml/SSO
- Audience URI (SP Entity ID) -> **Applicare_Base_URL**/saml/metadata
- Replace the **Applicare_Base_URL** with the actual URL.

e.g.

- Applicare_Base_URL-> `https://192.168.0.107:443/applicare`
- Single sign-on URL -> `https://192.168.0.107:443/applicare`/saml/SSO
- Audience URI (SP Entity ID) -> `https://192.168.0.107:443/applicare`/saml/metadata



5. Click **Show Advanced Settings** button



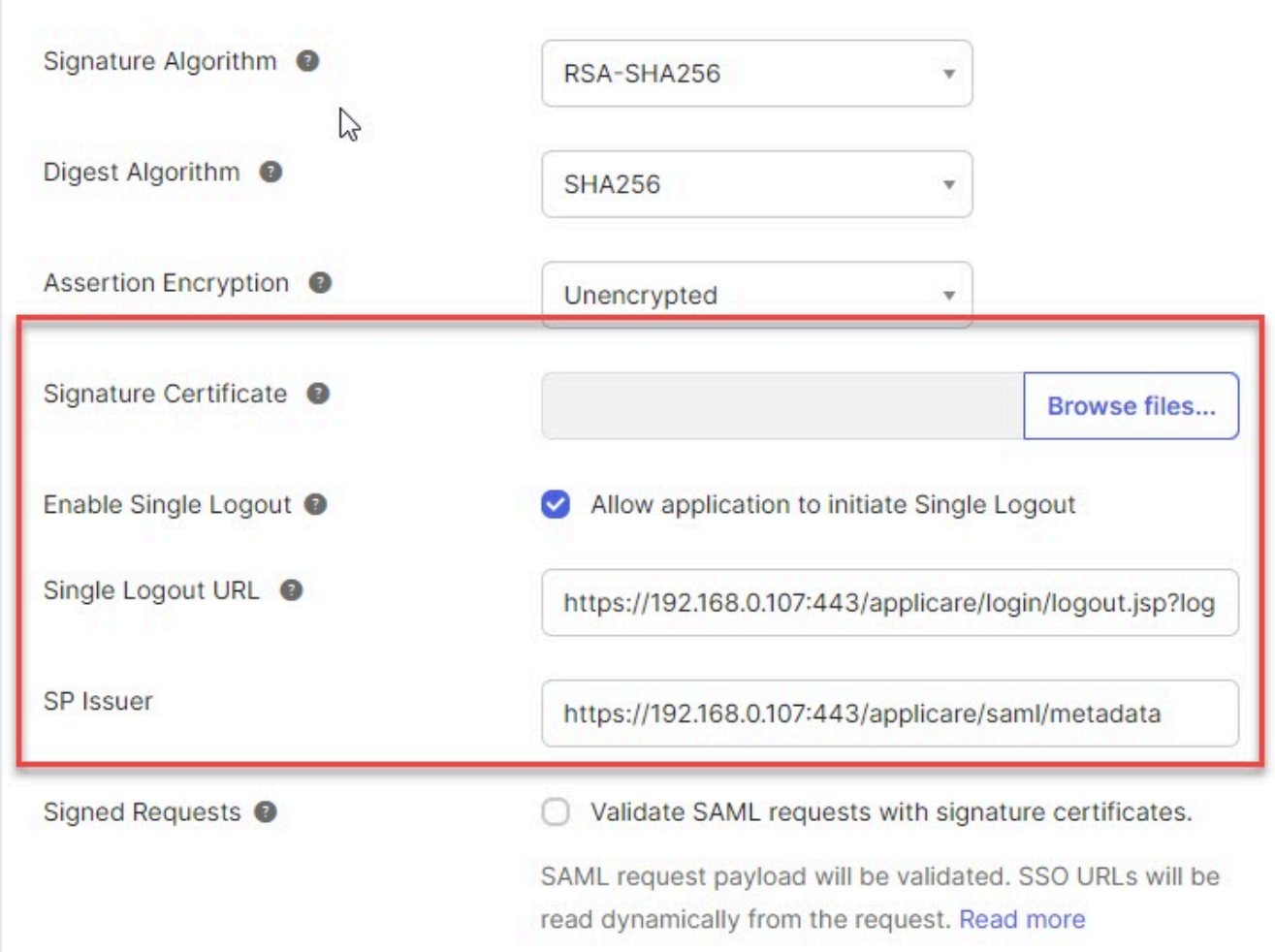
6. Add the below details

- Browse and upload the Applicare Signature Certificate file (.cer). This certificate file is generates during the HTTPS configuration for Applicare. For instruction on self- signed HTTPS configuration **Click here.**
- Check the box for **Allow Application to initiate Single Logout**.
- Enter the **Single Logout URL** as **Applicare_Base_URL**/login/logout.jsp?loginType=console
- Enter the **SP Issuer** as **Applicare_Base_URL**/saml/metadata
- Replace the **Applicare_Base_URL** with actual URL.

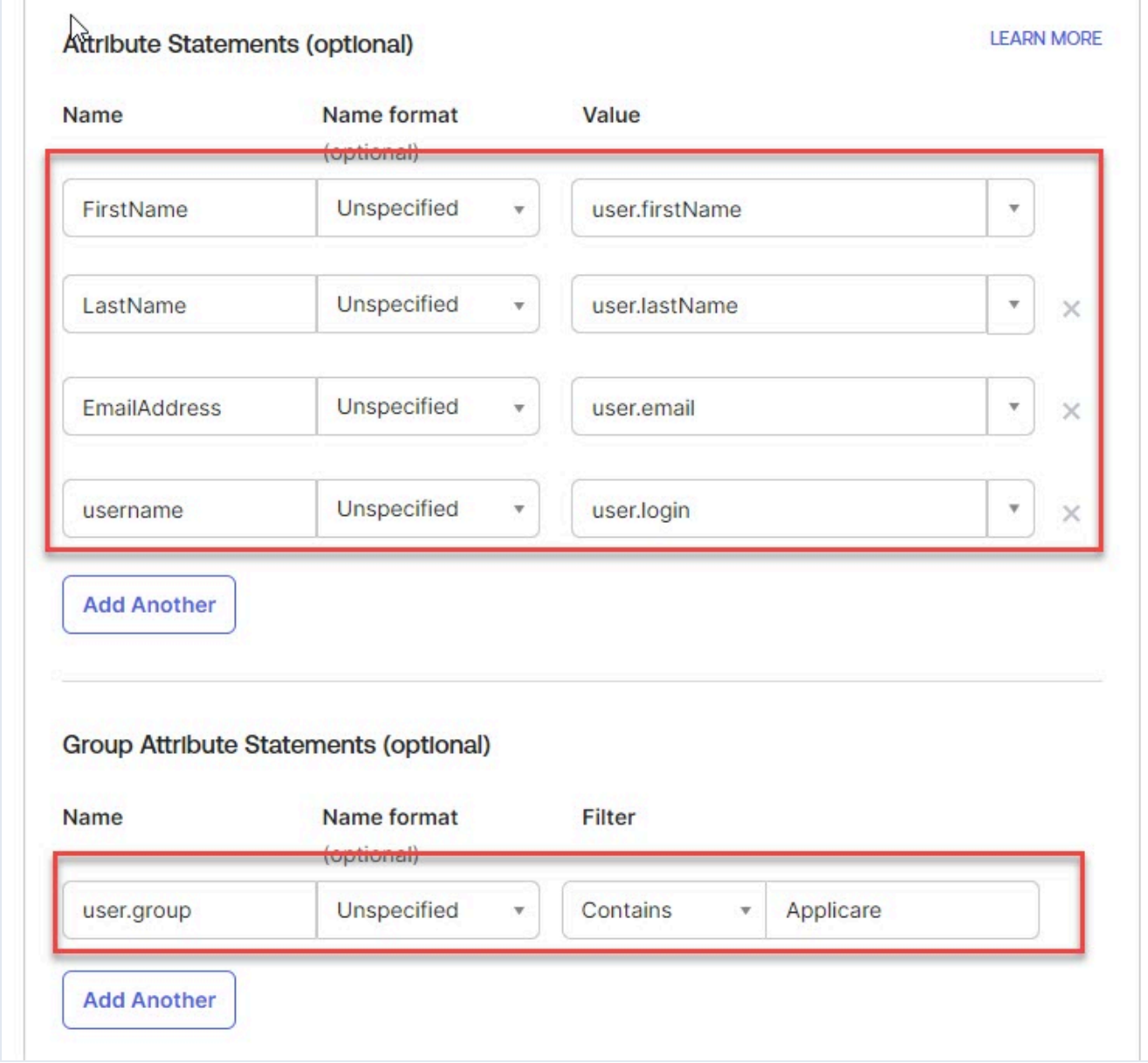
e.g.

- Applicare_Base_URL -> `https://192.168.0.107:443/applicare`

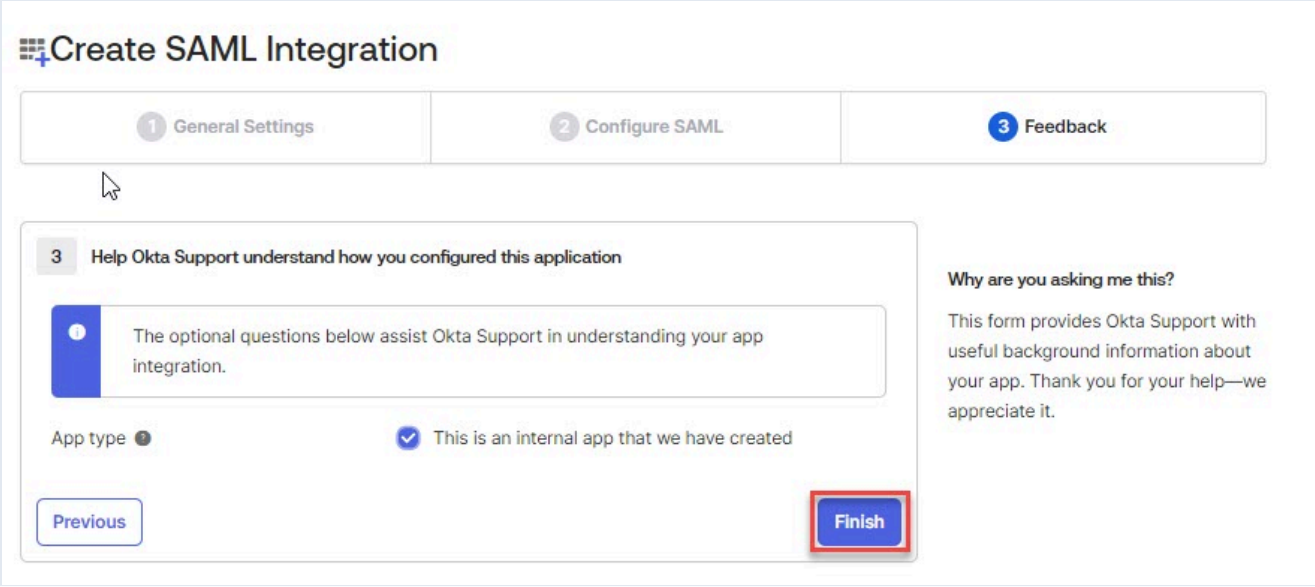
- Single Logout URL -> `https://192.168.0.107:443/applicare`/login/logout.jsp?loginType=console
- SP Issuer -> `https://192.168.0.107:443/applicare`/saml/metadata



7. Add the **FirstName, LastName, EmailAddress, Username** and **user.group** attributes, then click the **Next** button.

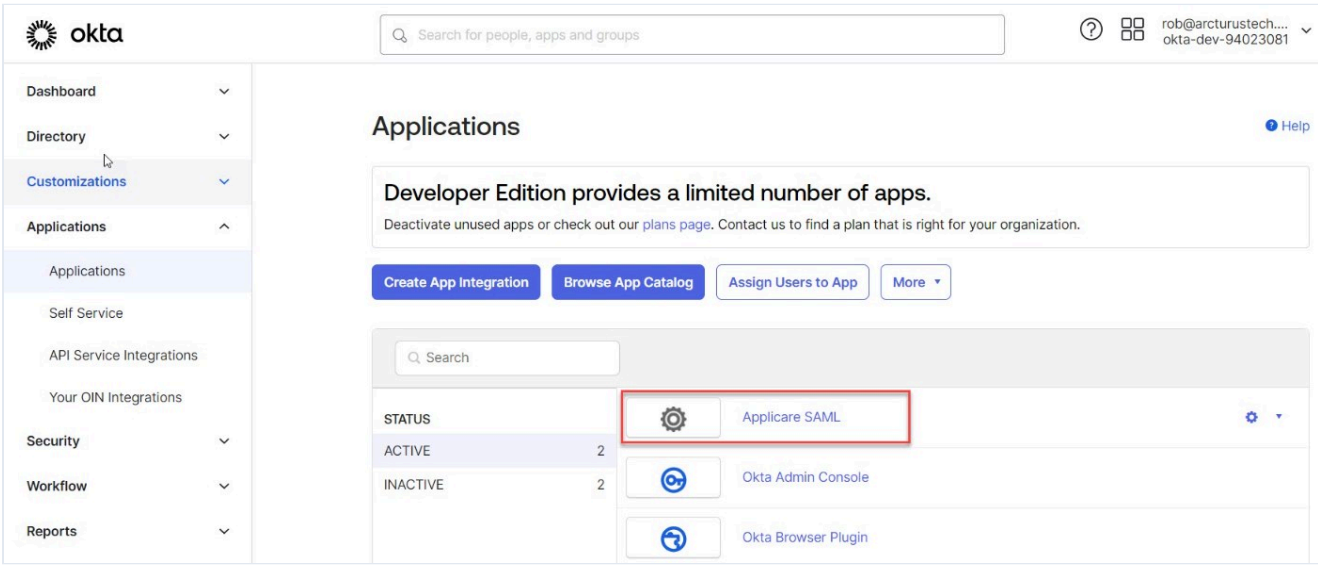


8. Click the **Finish** button.

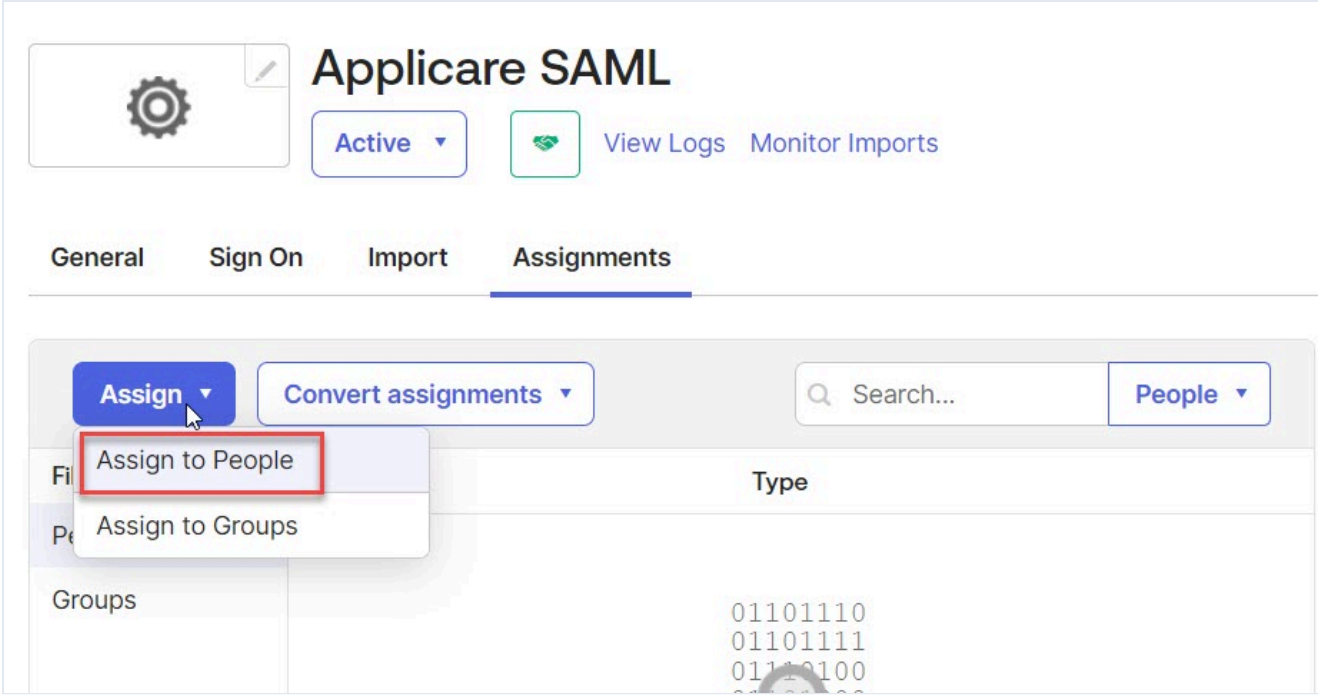


Assign Application to People

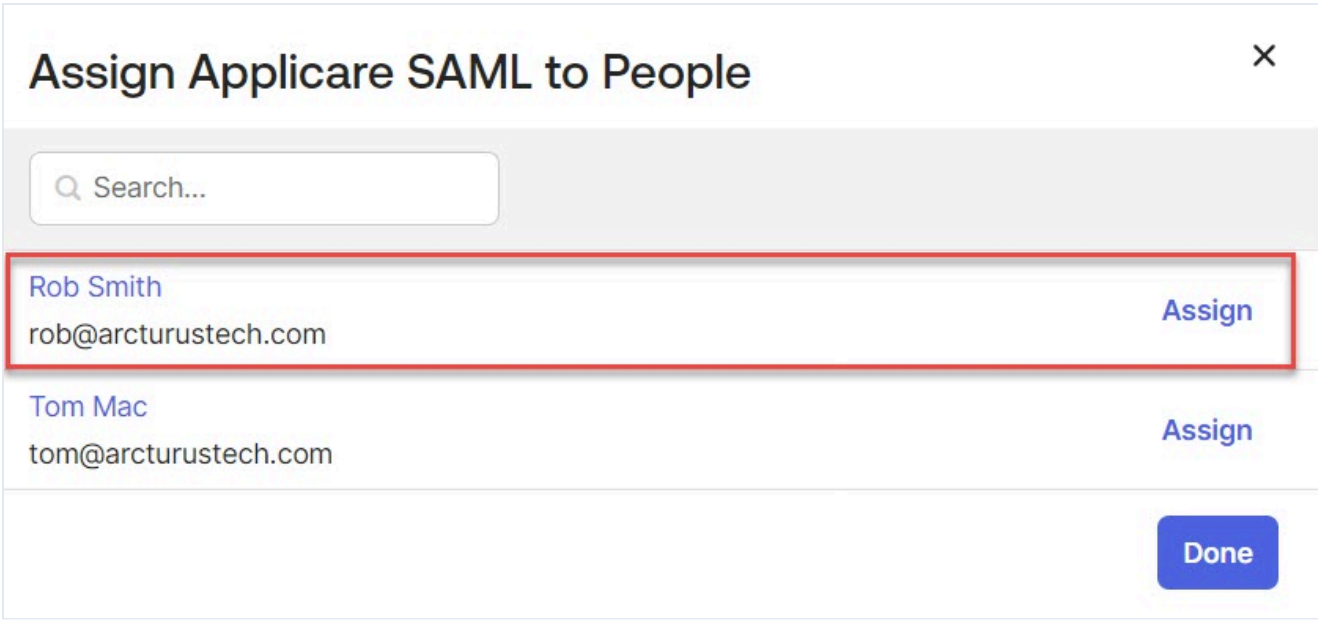
1. Go to **Applications** under the **Applications** menu and select **Applicare SAML**.



2. Select **Assign to People** option under the **Assign** dropdown.



3. Click the **Assign** button for the user which we are going to assign the App.



4. Click the **Save and Go Back** button.

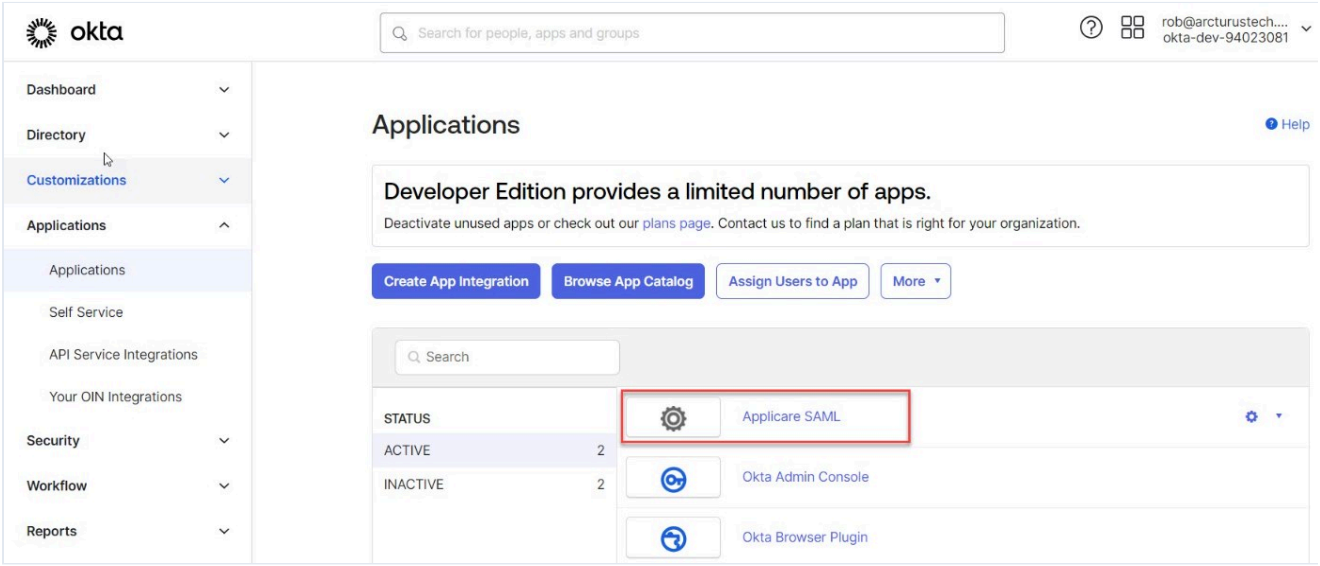


5. After assigning the users click the **Done** button.

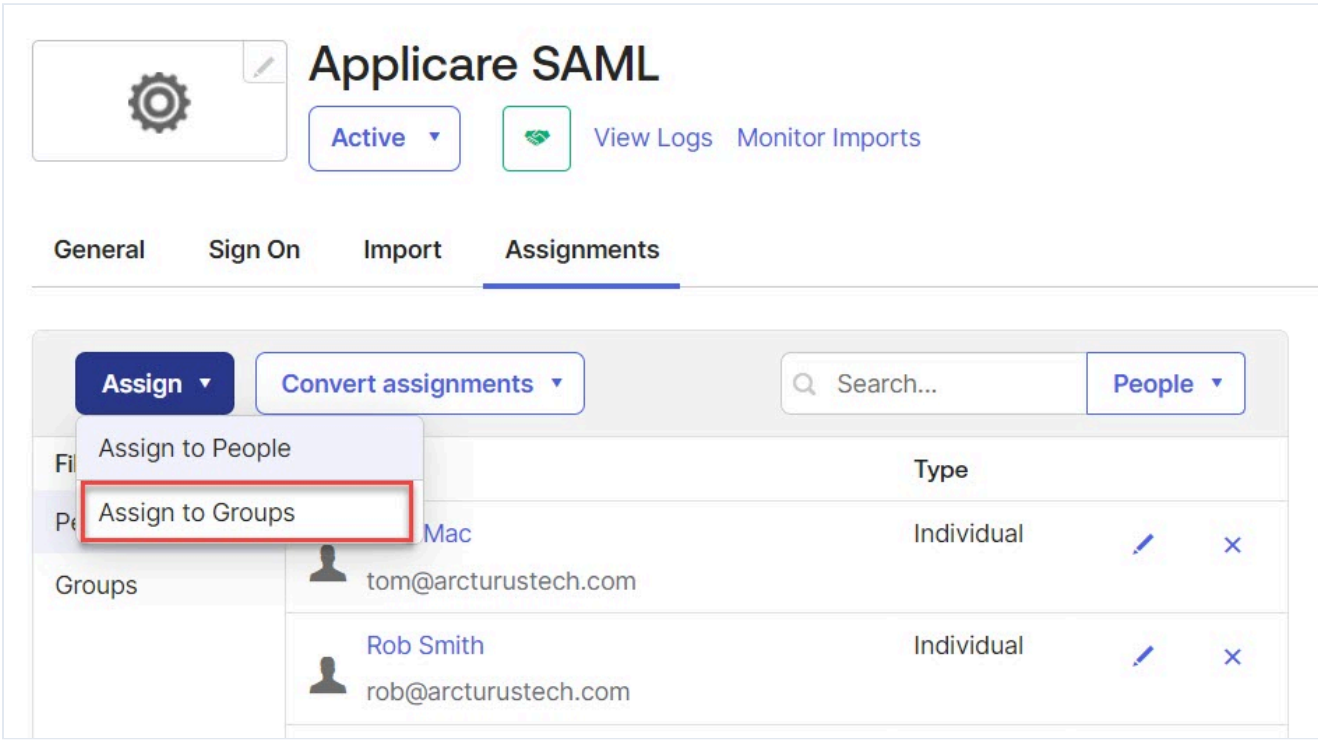


Assign Application to Group

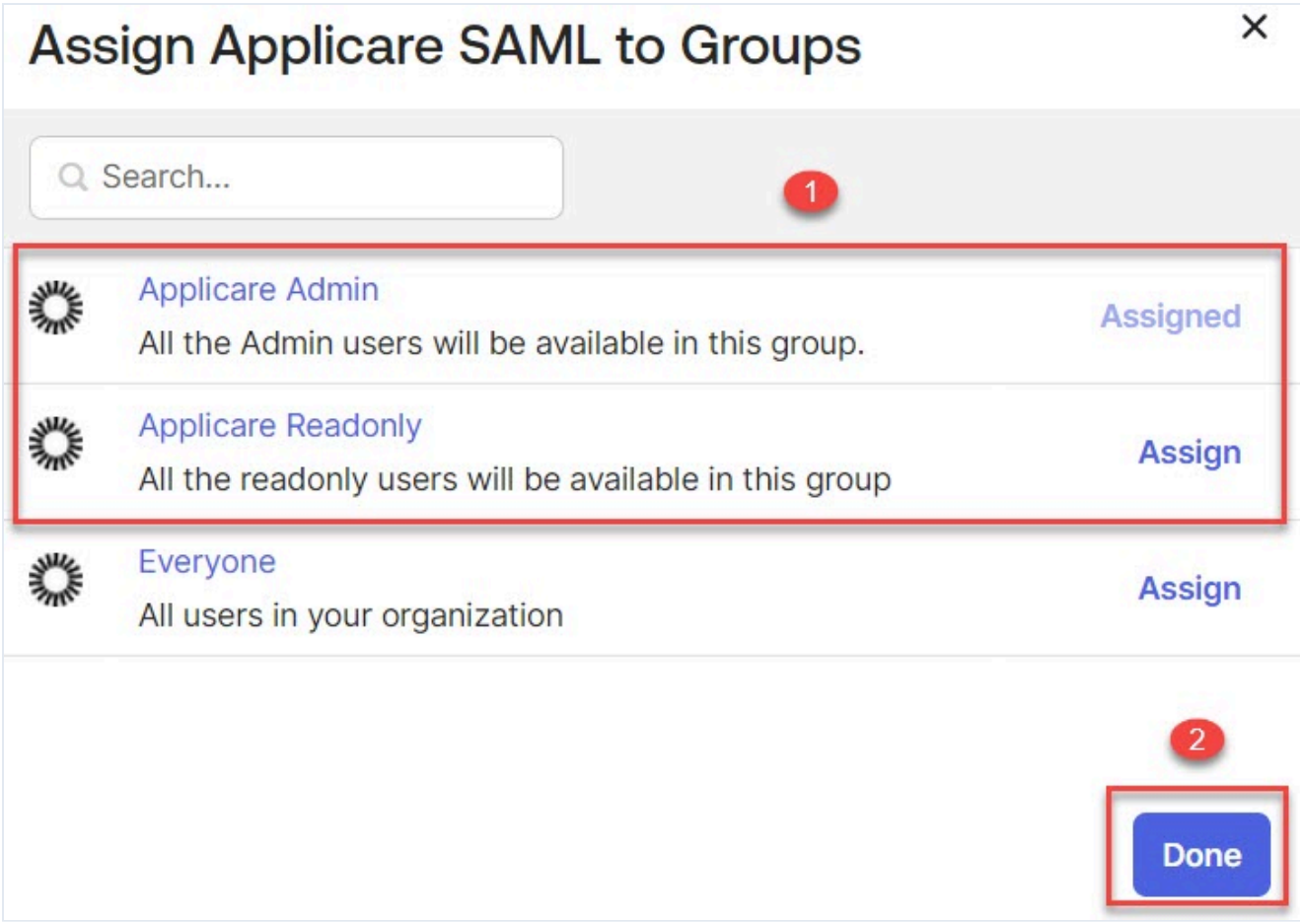
Navigate to **Applications** under the **Applications** menu and select **Applicare SAML**.



2. Choose **Assign to Groups** from the **Assign** dropdown.

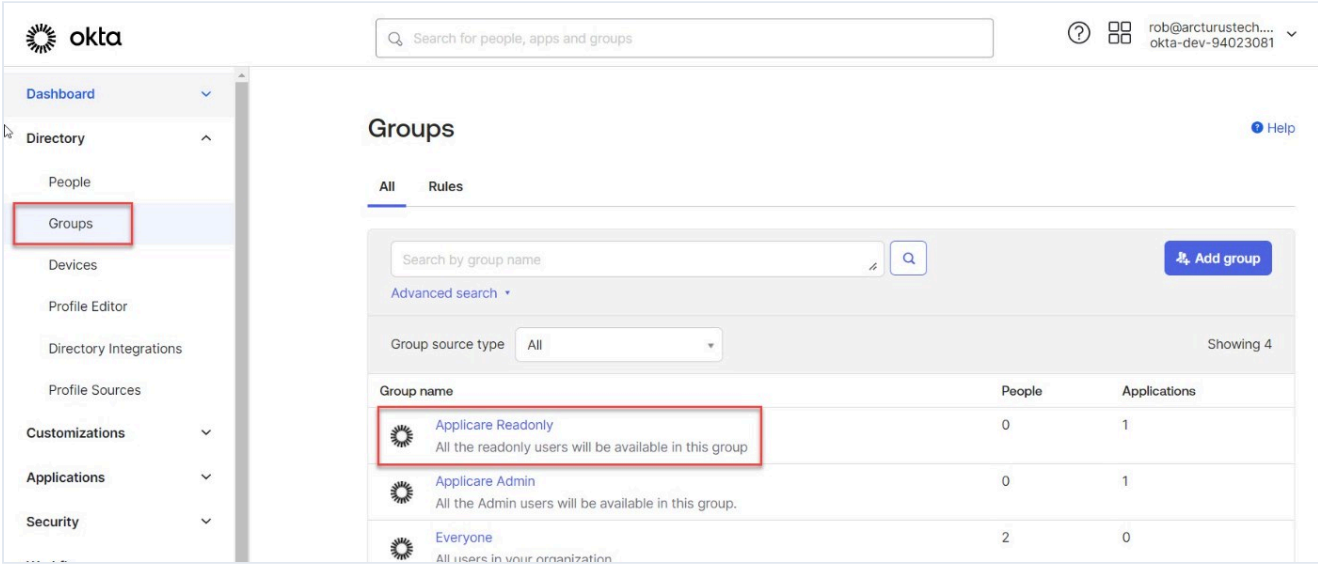


3. Click the **Assign** button for both the **Applicare Admin** and **Applicare Readonly** groups, then click the **Done** button.

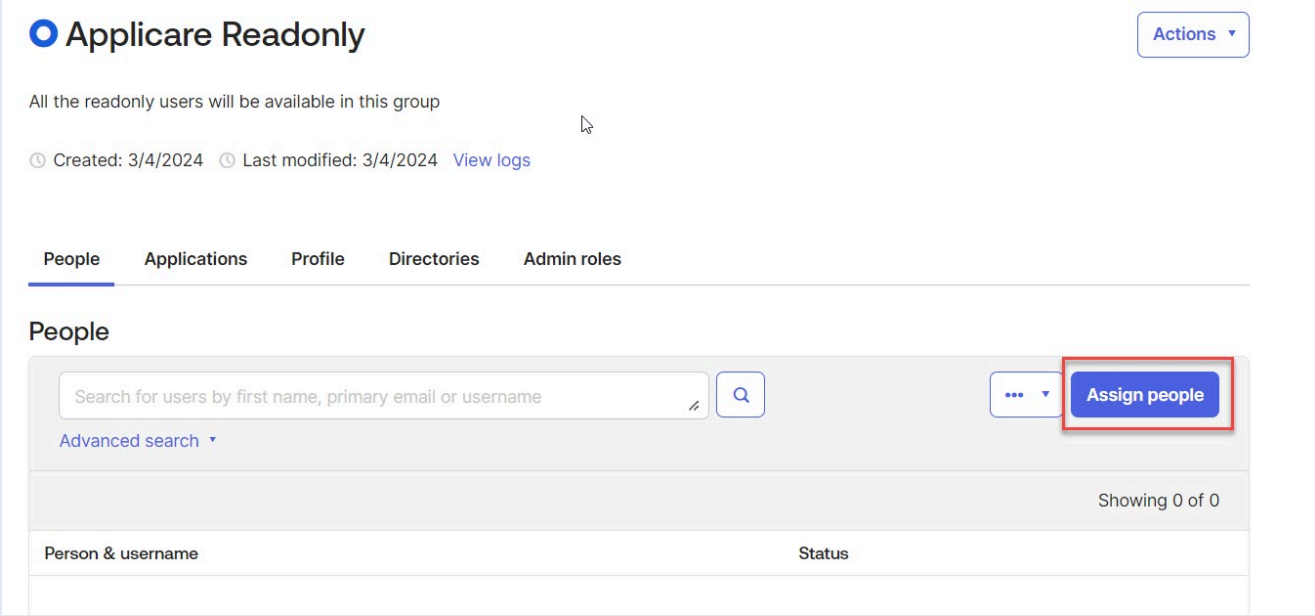


Assign People to Group

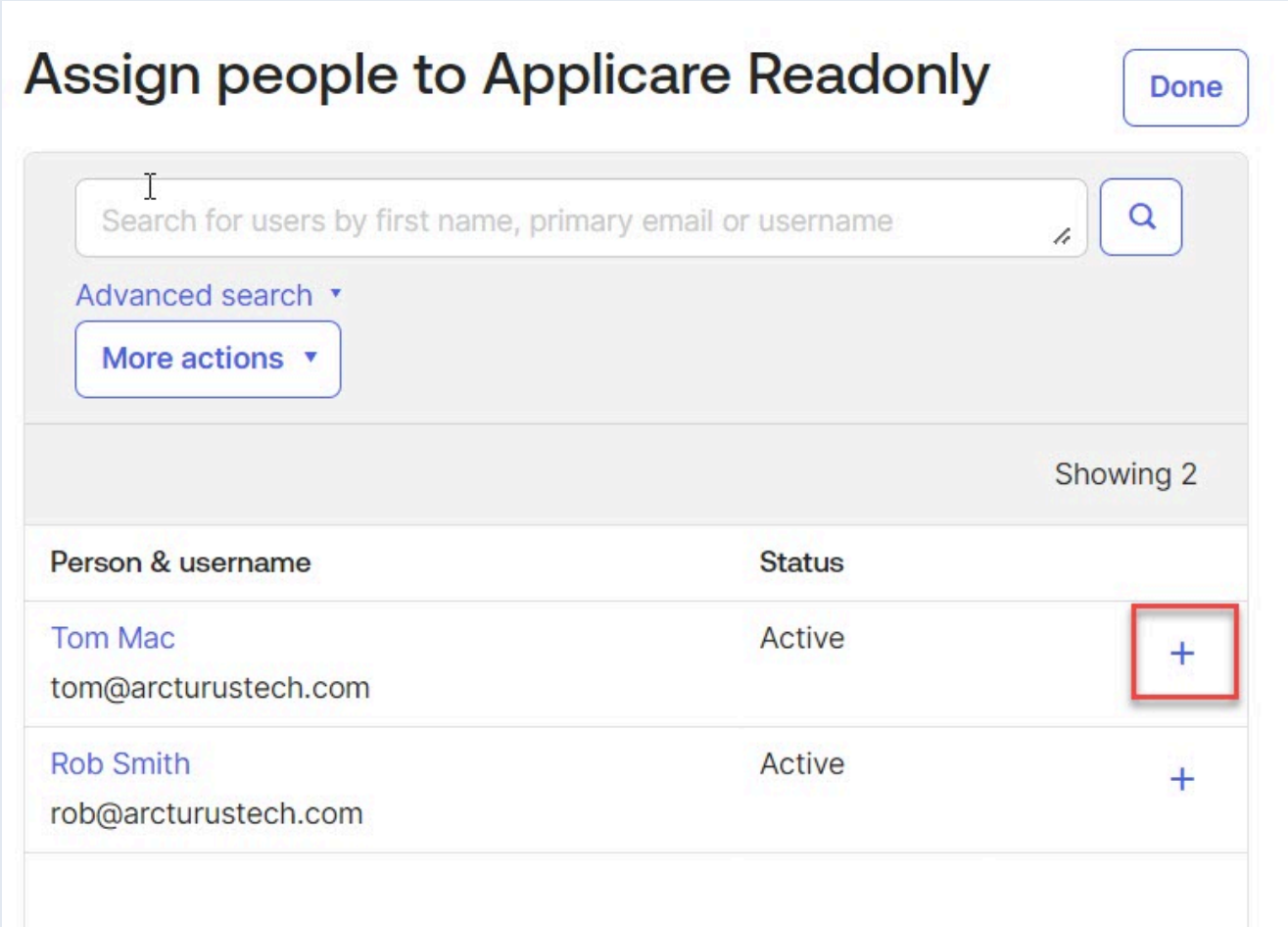
1. Go to **Groups** under the **Directory** menu and select the **Applicare Readonly** group.



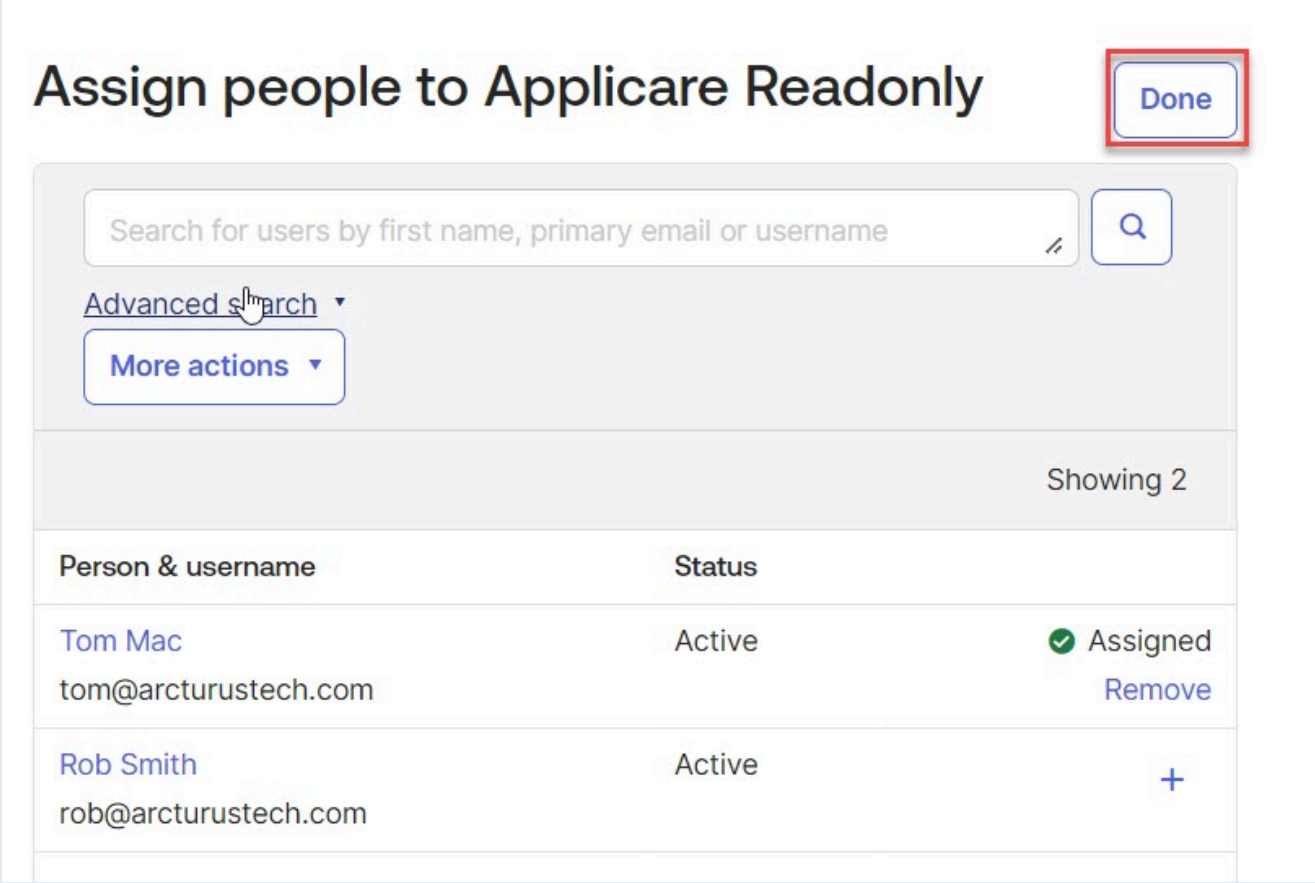
2. Click the **Assign people** button.



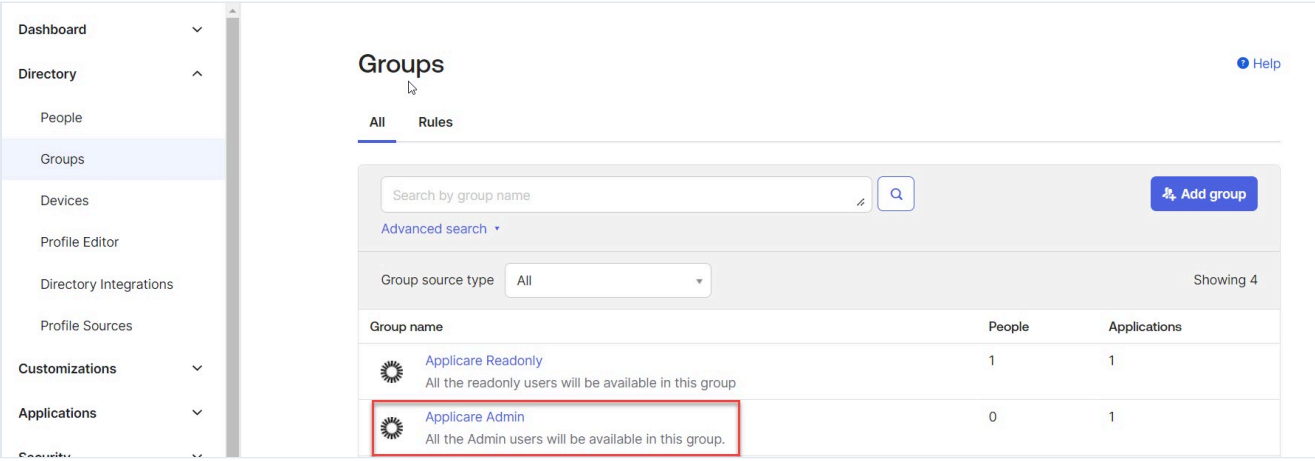
3. Click the **plus button** for the users which we need to assign that group.



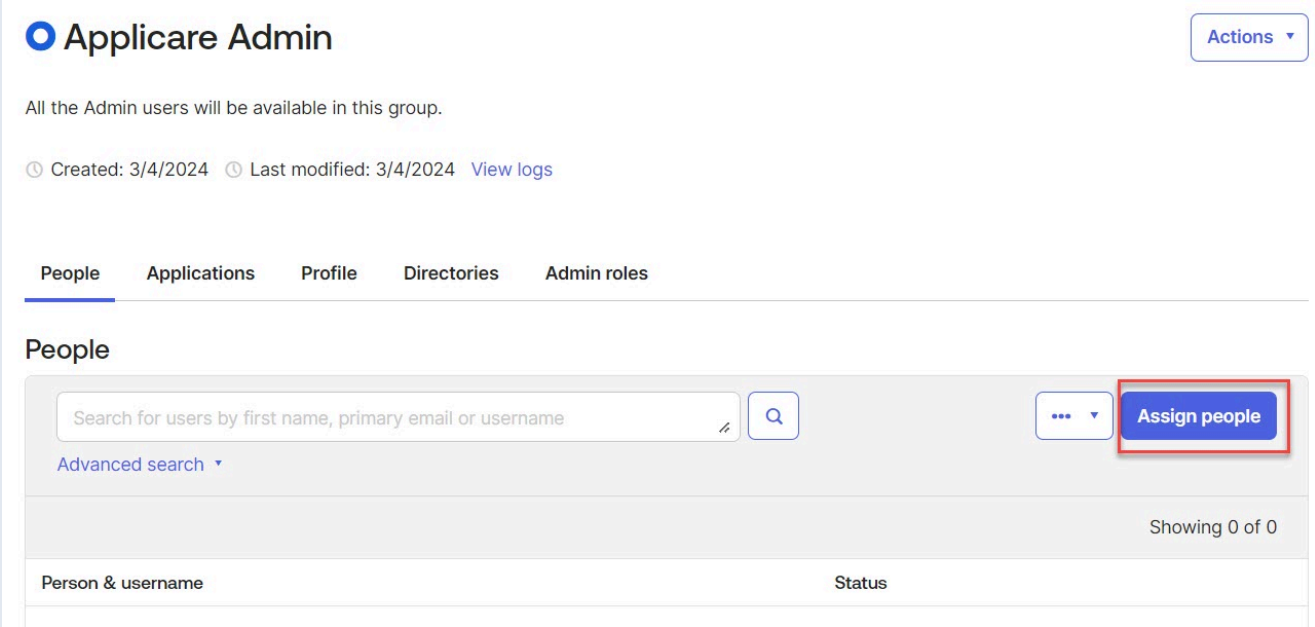
4. After assigning the users, click the **Done** button.



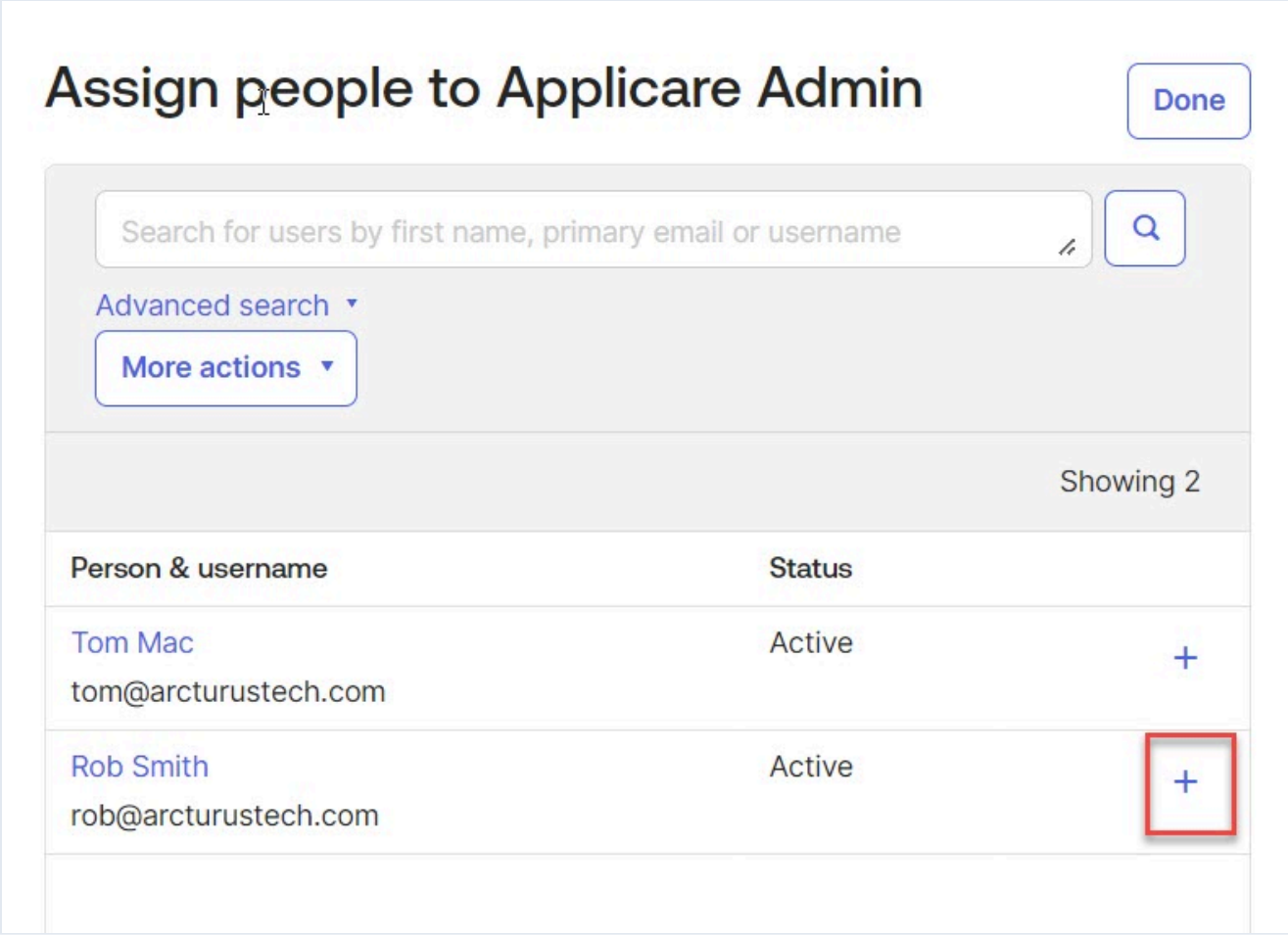
5. Go to **Groups** under the **Directory** menu and select the **Applicare Admin** Group.



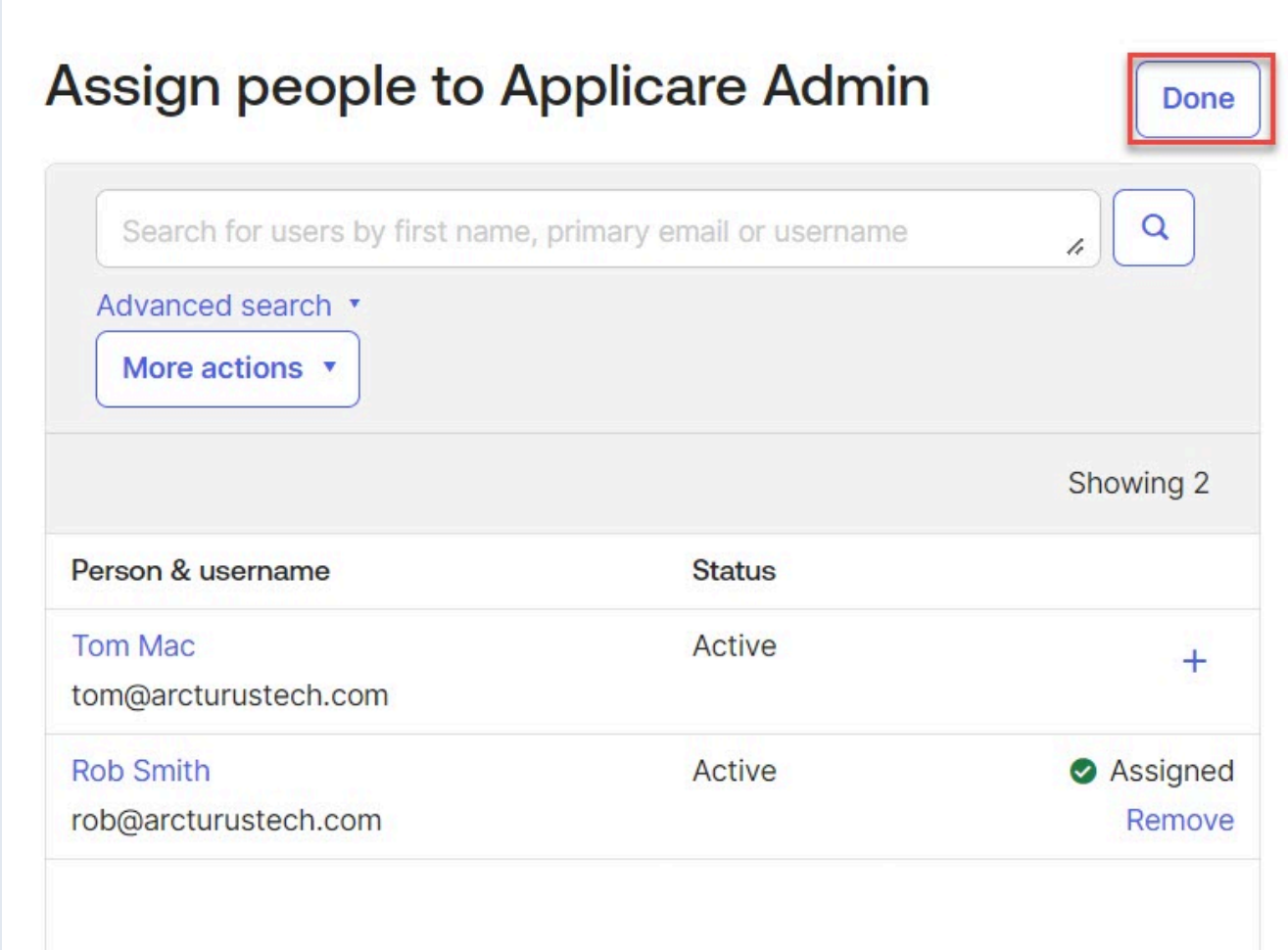
6. Click the **Assign people** button.



7. Click the **plus button** for the users which we need to assign that group.



8. After assigning the users click the **Done** button.



Configuration on Applicare Controller

Step 1: Add the following properties to the **ApplicareController.props** file.

saml.firstname.field=FirstName saml.lastname.field=LastName saml.email.field=EmailAddress saml.login.field=username saml.group.field=user.group applicare.saml.enableReadOnlyAccess=true

The **saml.login.field** is used to authenticate the SAML user for the Application. If the **username** attribute is not available, use any other available provided by the Application.

e.g.

saml.login.field=EmailAddress **(or)** saml.login.field=FirstName **(or)** saml.login.field=LastName

```
saml.firstname.field=FirstName
saml.lastname.field=LastName
saml.email.field=EmailAddress
saml.login.field=username
saml.group.field=user.group
applicare.saml.enableReadOnlyAccess=true
```

Step 2: Modify the Applicare server startup script located in **${arcturus_home/scripts/setAdminEnv.sh}** for Unix/Linux or **${arcturus_home/scripts/setAdminEnv.bat}** for Windows.

1. Change the **-Dspring.profiles.active=nosaml** to **-Dspring.profiles.active=saml** option to JAVA_OPT as shown here:

```
TEXT
-Dspring.profiles.active=saml
```

This is required for the Applicare server to start.

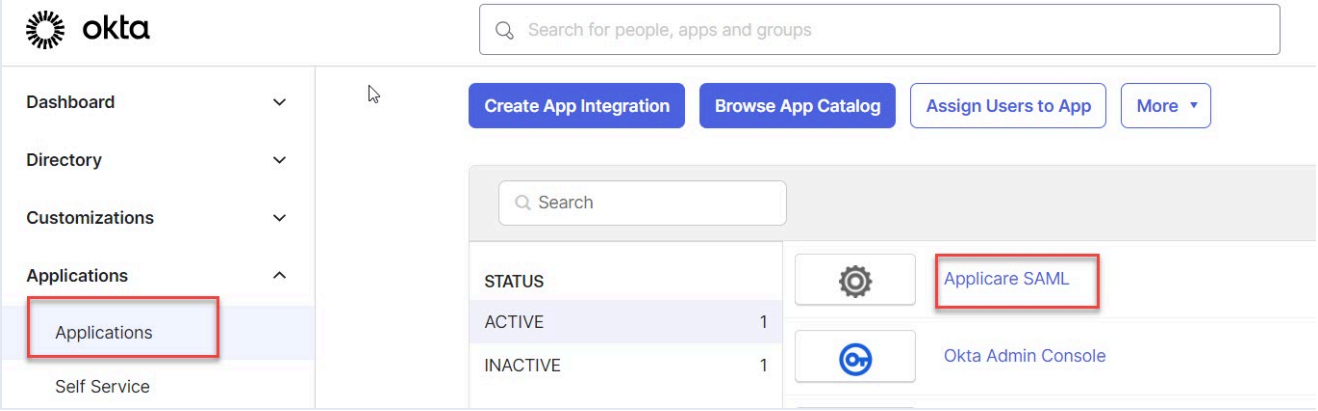
```
set JAVA_OPTS=-noverify -Darcturus_home=%ARCTURUS_HOME% -Dspring.profiles.active=saml
```

2. Configure Identity Provider Metadata XML

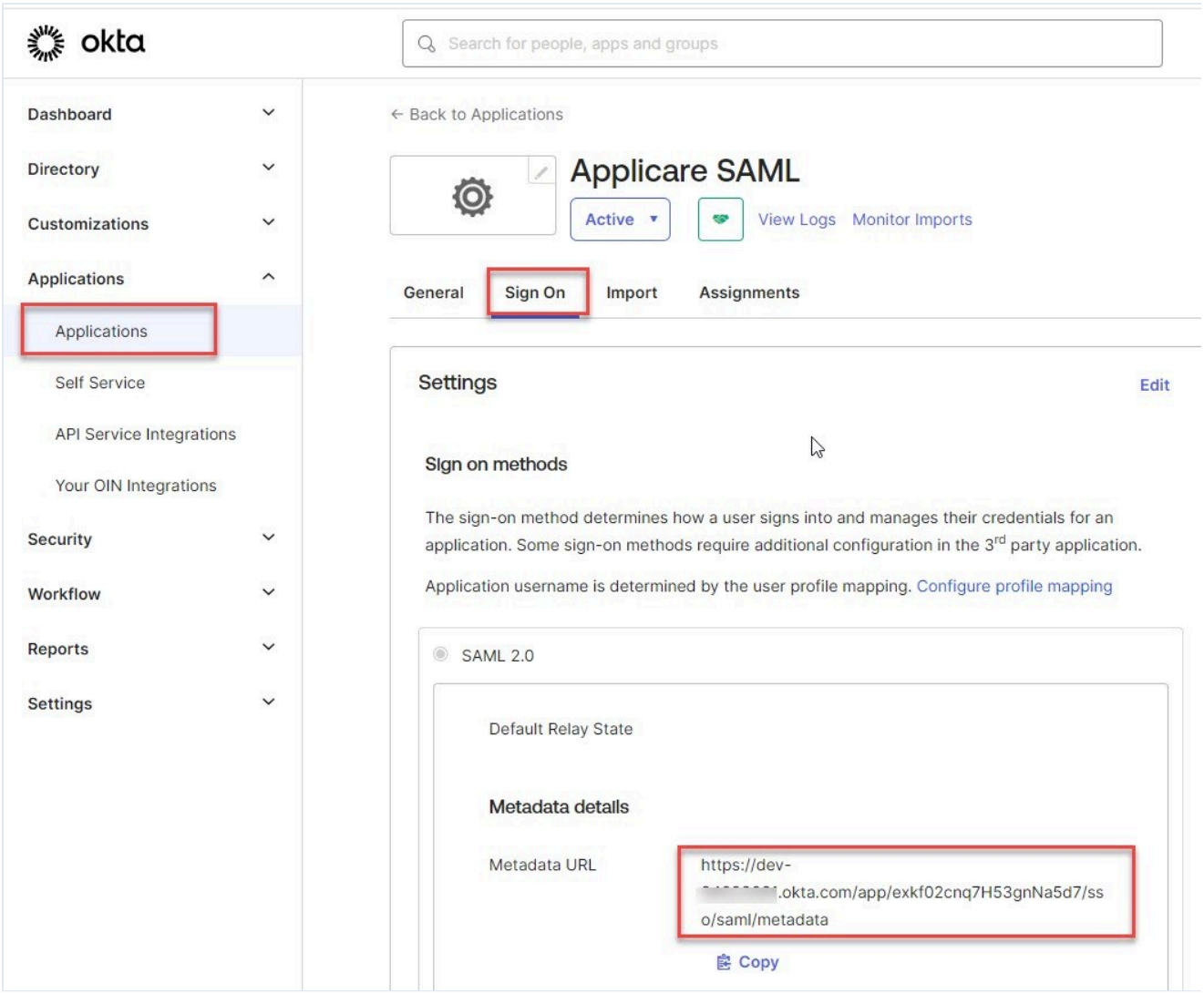
Obtain the URL from the Identity Provider.

To retrieve URL from OKTA:

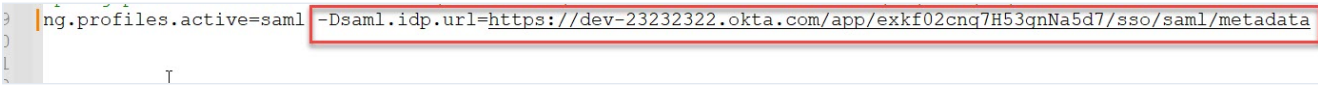
- **Login** in to **OKTA**.
- Select **Applications** from the left hand menu.
- Choose the **Applicare SAML** app.



- Select the **Sign On** tab.
- Copy the **Metadata URL** and replace it in the **<metadataurl>** in the **-Dsaml.idp.url** argument.

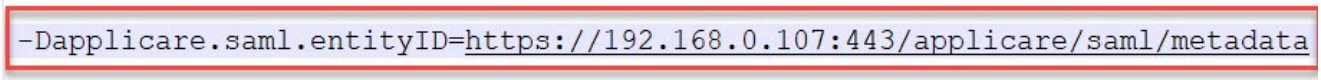



```yaml
-Dsaml.idp.url=<metadataurl>
Example:
-Dsaml.idp.url=https://dev-23232322.okta.com/app/exkf02cnq7H53gnNa5d7/sso/saml/metadata
```



3. Configure entity ID

```yaml
-Dapplicare.saml.entityID=https://{ApplicareIP}:{ApplicarePort}/applicare/saml/metadata
Example:
-Dapplicare.saml.entityID=https://192.168.0.107:443/applicare/saml/metadata
```



4. Set the entity base

```
YAML
-Dapplicare.saml.entityBaseUrl=https://{ApplicareIP}:{ApplicarePort}/applicare
Example:
-Dapplicare.saml.entityBaseUrl=https://192.168.0.107:443/applicare
```



5. Set the Certificate file path

```
YAML
-Dsaml.jksfile=Applicare controller SSL Certificate (.jks) file path
Example:
-Dsaml.jksfile=C:\sscertificate\certificate.jks
```



6. Set the KeyStore alias name

```
YAML
-Dsaml.jksalias=ALIAS_NAME
Example:
-Dsaml.jksalias=applicare
```



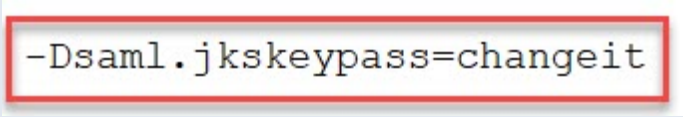
7. Set the KeyStore password

```
YAML
-Dsaml.jkskeystorepass=Keystore password
Example:
-Dsaml.jkskeystorepass=changeit
```



8. Set the Key password

```
YAML
-Dsaml.jkskeypass=Key password for alias
Example:
-Dsaml.jkskeypass=changeit
```



Monitoring with Applicare